2 (10.00 am)

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- 3 LADY SMITH: Good morning and welcome to the last day this
- 4 week in relation to our hearings looking into the
- 5 provision of foster care in Scotland.
- Another expert today, just one expert today, but she
- 7 may have quite a lot to assist us with, judging by her
- 8 report.
- 9 I think she's here and ready to start, Ms Innes, is
- 10 that right?
- 11 MS INNES: She is, my Lady.
- 12 LADY SMITH: Thank you.
- 13 Professor Lynn Abrams (affirmed)
- 14 LADY SMITH: Professor Abrams, may I begin by welcoming you
- 15 back and thank you for agreeing to assist us with
- 16 another area of our investigations. It's been
- 17 enormously helpful to have you on board again.
- 18 You know the way we run evidential hearings,
- 19 although you haven't been here before, but our systems
- are no different than they were before. Of course, the
- 21 top of my list is to make sure that we do all we can to
- 22 make you comfortable when you're giving evidence. If
- you want a break, please let me know. If you're not
- 24 sure about anything, please say. It's important that
- 25 you can give your evidence in the best way you can for

- 1 you.
- 2 You have a hard copy of your report. Other
- 3 documents and bits of your report will come up on screen
- as you're referred to them. Use either or neither, as
- 5 you find comfortable.
- 6 A. Right.
- 7 LADY SMITH: If you're ready and have no other questions at
- 8 the moment, I'll hand over to Ms Innes. Is that all
- 9 right?
- 10 A. (Witness nodded)
- 11 LADY SMITH: Ms Innes.
- 12 Questions from Ms Innes
- 13 MS INNES: Thank you, my Lady.
- 14 Professor Abrams, as Her Ladyship has said, you
- 15 previously gave evidence to the Inquiry back on
- 16 15 January 2015 and it was in respect of a different
- matter to the one that we're going to cover today.
- 18 However, at that stage you gave evidence as to your
- 19 experience and we understand that you're a professor of
- 20 modern history at Glasgow University and you indicated
- 21 that essentially your area of work was as a social
- 22 historian of modern Britain --
- 23 LADY SMITH: Can I just insert one correction. It wasn't
- 24 2015. I think it must have been 2019.
- 25 MS INNES: Sorry, did I say 2015?

- 1 LADY SMITH: Yes. I know we've been going for years now,
- but 2015 was before my appointment.
- 3 Ms Innes.
- 4 MS INNES: I didn't even hear myself say that.
- 5 LADY SMITH: It was before your time as well, Ms Innes.
- 6 MS INNES: You gave evidence at that time and you provided
- 7 us with a CV. You've provided us with an updated CV,
- 8 which is at WIT-3-000001145, which I think just updates
- 9 matters since you last gave evidence.
- 10 Under "Recognition" in 2020 I note that you became
- 11 a fellow of the Royal Society of Edinburgh?
- 12 A. That's correct.
- 13 Q. We understand notably in the field of child welfare you
- 14 wrote a book in 1998 called The Orphan Country: Children
- of Scotland's Broken Homes, 1845 to the Present Day.
- 16 Just in relation to that book, did that cover the period
- 17 that we're looking at in your report that you did for
- 18 the Inquiry, so 1948 to 1995?
- 19 A. It did and it didn't. I'm sorry, that's not a kind of
- 20 clear answer, but it covered some aspects of that
- 21 period, but not fully.
- 22 Most of the book covers the sort of 19th century,
- 23 the Poor Law period, and then into the 20th century and
- there were some elements of the post-1945 period that
- 25 I did address and that was mainly because quite a lot of

- 1 the book was based on oral history interviews with
- 2 people who had experienced care in that period.
- 3 So it kind of partially covers that period, but not
- 4 in as much detail obviously as this report does.
- 5 Q. You mention it was based around oral history, so
- 6 interviews with people --
- 7 A. Yes.
- 8 Q. -- who had experienced care?
- 9 A. Yes, so the book was based on a combination of oral
- 10 history interviews and archival material and press and
- 11 newspaper material. I can explain the oral history
- 12 interviews if you like.
- 13 Q. If you can just expand a little on the oral history that
- 14 would be helpful.
- 15 A. Yeah. So I was really keen to speak to people who had
- 16 experienced the care system because, as you know, they
- 17 can provide a very different perspective from what one
- 18 can gain from the archival evidence. So I went about
- 19 that in a number of ways, I advertised in the press
- 20 actually and found people who had been in residential
- 21 care through press ads in the Press and Journal, mainly,
- 22 but I also had contact with someone who worked for
- 23 Barnado's, who was facilitating people who had been in
- 24 the care system to find out more about their birth
- 25 families and the reasons why they had been taken into

- 1 care.
- 2 At that time I was given a list of people who might
- 3 be prepared to speak to me and some of those had been
- 4 boarded out. I think it's fair to say that that
- 5 wouldn't happen today because of GDPR and all sorts of
- issues, but this was back in the 1990s and so we were
- 7 living under different regulations.
- 8 So I contacted some of those individuals and
- 9 conducted quite lengthy oral history interviews with
- 10 them, where they took me through their life stories as
- 11 much as they could and we talked about their experience
- in the care system. As I say, mainly in foster care.
- 13 Q. Thank you.
- 14 If we move on from your CV to your report, which is
- at INQ-000000256, this is your report into The Historic
- 16 System to Protect and Prevent Abuse of Children in Care
- in Scotland, 1948-1995. It's a report I think that you
- 18 did for the Inquiry, together with your colleague
- 19 Linda Fleming. Is that correct?
- 20 A. That's correct.
- 21 Q. If we can look on to page 6, there we see that you set
- 22 out the aims and scope of your report and you note that
- in the context of your report you include children in
- 24 a range of care provision. If we look at the first
- 25 bullet point, you cover children who were in boarding

- 1 out or foster care.
- 2 A. That's correct.
- 3 Q. That's obviously what we're going to try to focus on
- 4 today.
- 5 A. Yes.
- 6 Q. If we go on to the next page, page 7, in the second
- 7 paragraph that we can see there:
- 8 "The report focuses primarily, although not
- 9 exclusively, on Glasgow and the West of Scotland ..."
- 10 Why did you focus on that geographical area?
- 11 A. I think we were asked to at the very outset. I think
- 12 initially when we were given the instructions as to what
- 13 the report was to cover, we were asked to focus on
- 14 Glasgow, but it made sense, I think, to focus on
- 15 Glasgow, because it was the largest Local Authority and
- 16 had the largest number of children under its care.
- 17 On the one hand, I mean I suppose you might say that
- 18 Glasgow isn't typical, but on the other hand, because of
- 19 its size and because of its complexity, it provides
- 20 really good insight into the ways in which the care
- 21 system operated in Scotland. But I don't think you
- 22 could extrapolate necessarily from Glasgow that that's
- 23 how things worked across all Local Authorities.
- 24 Q. Then at the bottom of this page you note the various
- 25 matters covered in your report.

- 1 Firstly, a description of:
- 2 "The systems and structures that existed at national
- 3 Scottish Office [at that time] and Local Authority
- 4 levels to regulate the care of children ..."
- 5 You refer to Professor Norrie's report in terms of
- 6 the legislative background.
- 7 A. That's correct.
- 8 Q. We move on to page 8. You say that your report:
- 9 " ... cites the implementation of policies and
- 10 procedures at the Scottish Office and by Local
- 11 Authorities and identifies how and to what extent the
- 12 regulatory mechanisms were executed in practice in
- 13 relation to each form of care provision ..."
- 14 Again, one of those is boarding out?
- 15 A. Yes.
- 16 Q. You say you also:
- "... examine the effectiveness of communication and
- 18 operational practices between those parties responsible
- 19 for children's care and protection."
- 20 Would that be between, for example, the Scottish
- Office and the Local Authorities? Is that what you were
- 22 meaning?
- 23 A. Yes, mainly the Scottish Office and Local Authorities,
- 24 yes.
- 25 Q. Then the next bullet point you note that you discuss:

- 1 " ... the dominant attitudes expressed towards
- 2 children in care by those responsible for their
- 3 well-being ... and identifies change where and when it
- 4 occurred."
- 5 Why did you look at that aspect?
- 6 A. I think again we were asked to, as part of the remit of
- 7 the piece of research, but also, I suppose, in order to
- 8 understand the kinds of care that was implemented for
- 9 children, both in foster care and in residential care,
- 10 it's important to understand the attitudes towards those
- 11 children, both by those who were implementing the care
- or putting the care into practice, and those who were
- 13 caring for them, and in wider society as well. So
- 14 I think there is some discussion somewhere in the report
- 15 around corporal punishment, for instance, you know, so
- 16 attitudes towards corporal punishment towards children
- in wider society as well as those responsible for care.
- 18 Q. Okay. Then the next bullet point is:
- 19 "It provides information about how appropriate
- 20 qualifications and the training of staff was planned for
- 21 and implemented by the Scottish Office and Local
- 22 Authorities ..."
- 23 That's in respect of childcare officers and field
- 24 staff and residential care workers across the period.
- 25 A. Yes.

- 1 Q. You don't mention training of foster carers there?
- 2 A. No, and I think when we started the project we really
- 3 didn't know anything about the training element and
- 4 I think we only really encountered discussion about
- 5 training of foster carers right towards the end of the
- 6 research and it cropped up right at the end, where it's
- 7 discussed quite briefly in one of the documents.
- 8 Q. Then the final area that you cover is:
- 9 "... an assessment of the effectiveness of the state
- 10 in its responses to intimations of mistreatment and
- 11 abuse from children themselves, inspectors or third
- 12 parties."
- 13 A. Yes.
- 14 Q. You then have a heading, "Methodology". I wonder if you
- 15 can describe what methodology you adopted, particularly
- in relation to boarding out and foster care.
- 17 A. I'll go through the records, I think that would be the
- 18 best way to do it, to talk about the different kinds of
- 19 records that we looked at and what were most helpful.
- 20 I guess there's a number of headings.
- 21 We looked at all of the records deposited in the
- 22 National Records of Scotland, which mainly pertain to
- 23 the Scottish Office, so the Scottish home and education
- 24 departments in the main, relating to the care of
- 25 children. They would generally relate to both boarding

out and residential care, but in the same kinds of documents.

We then also looked at as many documents as we could relating to Glasgow's policy and practice, mainly held in the Mitchell Library in Glasgow's record centre. So they were Local Authority records. So, for instance, records such as minutes of the Children's Committee and other materials like that, so bureaucratic administrative materials.

We also looked at case files of children who were brought into care under Glasgow Local Authority and also Strathclyde. They're quite difficult to access in a way. I mean, I think we would call it a random sampling because it would have been impossible for us or indeed for the archivist to have selected any particular categories of children in care, so one couldn't just identify children who had been in foster care, for instance.

I think we looked at approximately 100 files across the period, but lots of those files probably didn't contain very much material that was of help to us, but some of them were incredibly rich, particularly for the earlier period but also for the later period. So it was a random sample and the ones that appear in the report tend to be used as kind of keys or kind of windows into

- 1 particular issues.
- 2 Then I think the final set of records, really, or
- 3 the final sources that we used were newspaper sources.
- Again it was kind of quite a quick survey of online
- 5 newspapers, because we didn't have the time to do
- 6 a really extensive survey of all the newspapers that
- 7 might have reported cases of abuse or might have
- 8 reported on the care system in general.
- 9 Q. Okay. When you were looking at children's files, of the
- 10 100 files, do you know what proportion of those covered
- 11 foster care or not?
- 12 A. Foster care? For the earlier period, so up to 1968,
- 13 a good proportion would have included foster care
- 14 because that was the predominant form of care that
- 15 Glasgow were implementing for its children, but quite
- 16 a few of them wouldn't have had very much information in
- 17 them.
- 18 For the later period, I'm sure as you know the cases
- 19 become much more complex. Foster care is often in
- 20 there, but it's in there with this kind of patchwork of
- 21 care that children were receiving, both at home under
- 22 supervision or in some form of residential care.
- 23 Q. You make some comments on the possibilities and
- 24 limitations of historical records at the bottom of
- 25 page 11 that we're on at the moment. Let's go to the

- 1 bottom of that page. You make some comments in relation
- 2 to that heading. Can you just explain the issues that
- 3 you are trying to highlight there?
- 4 A. Well, historical records tell you a lot but they don't
- 5 tell you everything, and the historian's job is to pull
- 6 together as many sources as possible, I think, in order
- 7 to provide as holistic a picture as one can of what's
- 8 going on, I suppose, in this respect. It's the
- 9 provision of care and the experience of care.
- 10 In respect of these records, I mean I think there
- 11 are lots of gaps in the story. Perhaps I can give
- 12 an example?
- 13 Q. Yes, please do.
- 14 A. We might come to this later, but ...
- 15 So in the case of Glasgow, the Local Authority
- 16 records, the top-level minutes of the Children's
- 17 Committee, which met regularly, are there, they're
- 18 available, and one can, you know, read those. They
- 19 provide a sort of blow-by-blow account of what was
- 20 discussed in the Children's Committee. But we know
- 21 there were subcommittees to that Children's Committee,
- 22 because there was one called the boarding-out committee
- 23 that was often referenced by the Children's Committee in
- 24 its minutes, but we never found the boarding-out
- 25 committee minutes. So we don't know whether they still

- 1 exist, whether they've been destroyed. They must have
- 2 existed, because Glasgow Local Authority was quite
- 3 a bureaucratic organisation, so we think they would have
- 4 taken notes and they would have been kept until some
- 5 point, but they might well have been weeded subsequently
- or they might be sitting in the Local Authority archives
- 7 uncatalogued.
- 8 There are issues like that that you know that there
- 9 should have been material there but you can't quite --
- 10 you can't access it, so you can never really know what
- 11 those discussions were. So that's one issue. You know,
- 12 there will be other records that have been weeded and
- 13 have been destroyed in the interim.
- 14 Q. If we go over the page onto page 13, I think you cover
- 15 this type of issue in your report. You talk in the
- 16 first paragraph there that we see on the screen that
- 17 sometimes the creator of the written record is creating
- 18 a version for public consumption --
- 19 A. Yes.
- 20 Q. -- and you note that at the end of that paragraph that
- 21 sometimes you discovered that there were -- that there
- 22 was material that you found that recorded internal
- 23 conversations --
- 24 A. Yes.
- 25 Q. -- which were perhaps revealing.

- 1 A. Yes. I mean, historians who use this kind of material
- 2 produced by the Civil Service, basically, are often very
- 3 reliant on the minute page that sits at the front of the
- 4 file, because that records those internal conversations,
- 5 or the sort of handwritten notes at the bottom of a memo
- 6 are often quite insightful in comparison with the rather
- 7 bland reports that are filed, yes.
- 8 Q. In the next paragraph there you make some observations
- 9 in relation to children's case files and you say that
- 10 they can be surprisingly scant in the information they
- 11 provide. Can you just expand on that, please?
- 12 A. They can. They often don't give very much information
- 13 why decisions were made, basically, about why children
- 14 were placed in particular kinds of care.
- 15 We might come to this later. Particularly later on
- in a file where you might expect a little bit more
- information when an inspector has been out, in
- a boarding out case for instance, often there are very,
- 19 very brief comments. We did discover that inspectors
- 20 were often told only to write very, very brief comments,
- 21 where we must assume that -- well, I assume that
- 22 an inspector, a childcare officer who had visited
- 23 a child who was boarding out would have on site made
- 24 more extensive notes in a notebook and then they would
- 25 have been transferred to the child's file when that

- inspector was back in Glasgow; so something has been
- 2 lost in the interim and I think that's in part why those
- 3 children's files are very brief.
- 4 Q. Does that apply more to the older period --
- 5 A. Yeah.
- 6 Q. -- given what you've said about later?
- 7 A. It does, yes, definitely. After the Social Work Act and
- 8 once children had their own social workers, then things
- 9 become much more fulsome, certainly.
- 10 Q. Then the next paragraph you say:
- 11 "Perhaps most importantly, in all the official
- 12 historical records we have consulted, the authentic
- 13 child's voice is invariably not present."
- 14 Why did you note that?
- 15 A. Because it isn't. It's the most frustrating thing for
- 16 an historian when you're trying to access the experience
- 17 of a particular group of people and they do not appear
- in the official record at all. So certainly in the
- early records of boarding out, foster care, children's
- 20 voices just do not appear at all. There is really no
- 21 evidence of the children's experiences or children's
- 22 opinions being taken on board.
- 23 Sometimes we know that is because an inspector, for
- 24 instance, will not have seen that child, but other times
- 25 they definitely saw the child but the child's voice

- isn't taken on board.
- I mean, that does change a little bit in the later
- 3 period, but still, these kinds of official files about
- 4 children don't include the children's voices.
- 5 LADY SMITH: Do they record what was done to children --
- 6 A. Exactly.
- 7 LADY SMITH: -- not what was done with children?
- 8 A. With children, yes, exactly.
- 9 MS INNES: Then if we look over the page to page 14, you
- 10 have a heading, "Evidence of abuse in the historical
- 11 record". I think this was to address one of the bullet
- 12 points that you said that you were going to cover in the
- 13 report, so looking for any evidence of abuse and to what
- 14 extent were you able to find that sort of material?
- 15 A. It was very difficult. I suppose for a number of
- 16 reasons. Partly because of the nature of the records,
- 17 I think we would have only really found it in the case
- 18 file -- well, we expected to find it in the case files,
- if anywhere, with the exception of, you know,
- 20 high-profile cases where something really tragic
- 21 happens, because then there is a public record. So
- 22 that's really why we needed to look at the case files,
- 23 and we did actually expect to find -- naively,
- 24 perhaps -- some evidence of let's say mistreatment,
- 25 perhaps, physical abuse, maybe sexual abuse. And we

- only really found it in very tiny places, only very,
- 2 very scantily.
- 3 One might read between the lines and one might read
- 4 explanations or descriptions of children's behaviour and
- 5 behavioural symptoms and one might interpret that as
- a sign that a child was not happy, but certainly there
- 7 was no prima facie evidence of mistreatment or abuse in
- 8 most of the cases. Does that make sense?
- 9 MS INNES: You note this, I think, at the bottom of page 14
- 10 and going on to page 15, where you note that there were
- 11 certain behavioural traits. At the top of page 15:
- "Symptoms such as bed-wetting, self-harm, theft, or
- 13 running away are today understood to signal children's
- 14 emotional distress. These ... are present ... but may
- not have been explicitly linked to abuse or some other
- 16 form of trauma by childcare officers."
- 17 A. Indeed.
- 18 Q. So there's evidence of the behaviour but why it arose is
- 19 not disclosed?
- 20 A. Absolutely, yes. There isn't really any evidence of the
- 21 ways in which the childcare officers interpreted that
- 22 material. So it was generally reported to them, in my
- 23 understanding, from the guardians or from the foster
- 24 carers, and I think as we say maybe in this section or
- 25 somewhere else, it's often treated as a problem for the

- 1 guardian rather than an issue for the child. And
- 2 sometimes treated with punishment rather than with care.
- 3 Q. I think we see in the -- on the screen that we can see
- 4 three lines from the bottom at the moment:
- 5 "For example, bed-wetting was often treated as
- 6 a medical problem."
- 7 I think you also note that nowadays we might -- and
- 8 sometimes as wilful misbehaviour --
- 9 A. Mm-hmm.
- 10 Q. -- and sometimes today we might interpret that
- 11 differently.
- 12 A. Yes, that's true.
- 13 Q. In terms of the framework of your report, I think you
- 14 then set the historical context and then you look at the
- 15 two periods, 1948 to 1968, and then 1968 to 1995?
- 16 A. Yes.
- 17 Q. Can I take you, please, to page 17, where you're setting
- 18 context. At the bottom of that page you start setting
- 19 out the historical position in relation to boarding out.
- 20 Can you just briefly set out the historical context of
- 21 boarding out?
- 22 A. Yes. Boarding out had been the preference in Scotland
- 23 for care of its homeless or orphan children since the
- 24 19th century. It had been practised under the Poor Law
- as a form of care to prevent children being taken into

- poorhouses, but of course that meant separating them
 from their parents.
- The practice in Scotland and most particularly by
 the urban authorities -- we're talking here about,

 I suppose, Glasgow, Edinburgh, probably Aberdeen to
 an extent as well -- was to send children far away from
 what were regarded as baleful influences, in inverted
 commas, ie their parents and the poverty and deprivation
 that their parents had lived within, and sent them to

rural parts of Scotland.

Glasgow pursued this consistently through the 19th and into the 20th century, regarding it as the best way of caring for the vast majority of homeless children or so-called homeless children. I mean, there were some subsets of children that would have been placed in residential care, more likely Catholic children because there were fewer places in foster care in Catholic homes, but it was certainly the preference right the way through the period.

The Clyde report noted the preference for boarding out, supported the preference for boarding out, although had misgivings about boarding children out far away from their families.

24 Q. Okay.

25 A. Yes.

- 1 Q. I think you cover that on pages 17, 18 and then into 19.
- 2 You note on page 19 just below the quote at the top of
- 3 the page:
- 4 "Distance also ensured that 'dissolute relatives do
- 5 not discover the child and visit it'."
- 6 Was that a further justification that you found for
- 7 the practice of boarding out to the rural areas?
- 8 A. Absolutely, separation from the influences, so the idea
- 9 was that a child or children were sent far away to live
- in a more healthy and God-fearing and hard-working
- 11 environment. So it's explicitly contrasting that kind
- of home, the croft home if you like, with the urban
- 13 environment.
- 14 Q. In the next paragraph we see that you highlight:
- 15 "The boarding-out system was not subject to serious
- 16 debate in Scotland until the Clyde committee ..."
- 17 Which you mention. You then refer to
- 18 a well-publicised prosecution of guardians in Fife in
- 19 1945.
- 20 A. Yes.
- 21 Q. You say that:
- 22 " ... should have alerted the authorities to the
- 23 dangers inherent in the system."
- 24 Going on to deal with what you said in relation to
- 25 the Clyde report, you say:

- 1 "Although it sought to tighten up the practice of
- 2 boarding out, its criticisms of the failures of the
- 3 existing system were restrained ..."
- 4 Why do you say that their criticisms were
- 5 restrained?
- 6 A. Well, they were restrained.
- 7 Boarding out was still regarded by the Clyde
- 8 committee, but also I think more generally in Scotland,
- 9 still as the best way of finding homes for children who
- 10 couldn't be looked after by their birth families,
- 11 because they were being placed with a family and family
- 12 life was still regarded as the best way of managing the
- 13 situation. So a family upbringing was always regarded
- 14 as preferable to care in an institution and actually
- 15 that continued to be the case pretty much all the way
- 16 through the period that we're looking at.
- 17 Q. If we go on to page 22, please, we see that you say:
- 18 "The Clyde committee allowed Scottish authorities to
- 19 continue with boarding out after World War II in
- 20 a modified form. Such modifications were enshrined in
- 21 [the 1947 regulations] ..."
- 22 What was the reaction, insofar as you were able to
- 23 ascertain it from the historical record, of Local
- 24 Authorities to the Clyde report and the regulations?
- 25 A. I don't think there is much reaction, to be honest.

- 1 I think they pretty much carry on as they were.
- 2 Certainly in Glasgow, it seems, there's continuity
- 3 rather than any fundamental change in how they manage
- 4 children who came into their care.
- 5 Q. I think if we scroll down a little, we see a quote that
- 6 you have there from the City of Glasgow, where it says
- 7 the regulations have been:
- 8 "... submitted to and considered by the committee
- 9 but, as they are substantially along the lines of the
- 10 regulations meantime operated by the department, their
- 11 final approval and issue by the Department of Health
- 12 will not affect the present administration to any
- 13 appreciable extent."
- 14 A. Yes, so it's carry on as usual, really.
- 15 Q. Just bear with me a moment, I'm going to move forward
- 16 a little bit in your report. (Pause)
- 17 Again dealing with the response of Local
- Authorities, if we could look on to page 30 and at the
- 19 bottom of the page. This is where you're talking about
- 20 the Clyde recommendations and you say:
- 21 " ... Clyde's recommendations easily obtained public
- 22 approval."
- 23 I think you refer there to a newspaper article as
- the basis for that statement?
- 25 A. I'd need to be reminded what that was.

- 1 Q. If we can scroll down a little bit, please, we can see
- 2 the footnote.
- 3 A. Oh right, okay, the Aberdeen Press and Journal, yes,
- 4 that's right, yes.
- 5 Q. You go on to say:
- 6 "Local Authorities -- whose jurisdiction was at the
- 7 heart of the new regime proposed by Clyde -- were less
- 8 enthusiastic."
- 9 Then you refer to Glasgow, initially at least,
- 10 largely rejecting many of the points raised in the Clyde
- 11 report and you refer from this page onto the next page
- 12 of details of a meeting that you found between the Home
- 13 Department and Glasgow's director of welfare in
- 14 December 1947.
- 15 A. Yes. Here we see -- I suppose, you know, it's kind of
- 16 reiterating the point, really, that Glasgow was
- 17 committed to the boarding-out system, and more
- 18 specifically, to boarding out children beyond Glasgow,
- 19 beyond the city, and more especially into what they
- 20 described as the crofting counties.
- 21 I mean this is in the post-war period, rationing is
- 22 still in place. They're referring there in that
- 23 particular quote that children would have a more healthy
- 24 upbringing in a crofting home than they would in the
- 25 city. That was one of their justifications, anyway.

- 1 Q. Just below that quote you have a paragraph there where
- 2 you refer to some statistics that you were able to find.
- 3 In 1949 you found that Glasgow was employing 50 foster
- 4 carers on Tiree, with 66 Glasgow-born children in their
- 5 care.
- 6 A. Indeed. I mean Tiree is a very small island. That's
- 7 actually quite an astonishing number to me, is to have
- 8 50 foster carers on Tiree, but of course there were
- 9 other islands and other parts of the crofting counties
- 10 were there were large numbers of foster carers with
- 11 Glasgow-born children.
- 12 Of course, many of those would have come into care
- 13 before the war and were still there and there's just
- 14 continuity in the ways in which they're using their
- 15 foster care system, if you like, in the Highlands and
- 16 Islands.
- 17 Q. If we scroll down a little, you say that Glasgow wasn't
- 18 alone in showing resistance to change --
- 19 A. Yes.
- 20 Q. -- and you found material in relation to Aberdeen --
- 21 A. Yes.
- 22 Q. -- which I think seems to be along similar lines --
- 23 A. Yes.
- 24 Q. -- in terms of supporting the system.
- 25 A. Indeed. It's worth remembering, I don't know whether

- we'll get to this, the condition of Scottish cities
- 2 after the war is pretty dreadful. Housing conditions
- 3 are terrible. Poverty is really extreme and many of
- 4 these families that these children came from were in
- 5 desperate circumstances.
- 6 So to take the other perspective, I suppose to take
- 7 perspective of some of the people who were running the
- 8 system, the councillors and so on in the Local
- 9 Authorities, they would have been looking at the state
- 10 of their cities and looking at the Highland counties and
- 11 making a judgement that these children might well have
- 12 been better cared for in those areas in those precise
- 13 circumstances. But I suppose the issue is that
- 14 judgement doesn't really change over time. They stick
- 15 with the system.
- 16 Q. At the bottom of this page you go on to talk about a key
- 17 element of Clyde's recommendations being in relation to
- 18 staff education and training.
- 19 A. Mm-hmm.
- 20 Q. It was clear that it needed to be addressed swiftly. If
- 21 we go over the page, you make some comments in relation
- 22 to how this was addressed or not, as the case may be.
- 23 A. Yes, it wasn't addressed in Scotland at all. It took
- 24 some time for Scotland to introduce more centralised
- 25 training for in fact anyone involved in childcare. So

- in England -- as we see in the report, they set up
- 2 a central training council, centrally financed. There
- 3 were training courses around the country. But in
- 4 Scotland there was the sense that training could be done
- on the job, really, and maybe we'll see later on there
- 6 was in-service training introduced, but it was believed
- 7 that childcare workers would pick it up as they go
- 8 along, would learn from people they were working
- 9 alongside and there was no serious training introduced
- 10 until much later on.
- 11 Q. You say at the bottom of this page, so page 32 and below
- 12 the quote and you say:
- 13 "Discussion of training in Scotland was left to
- 14 a subcommittee of the Scottish Advisory Council and
- 15 wasn't organised until well after the 1948 legislation
- 16 was put in place."
- 17 A. That's correct, yes. I think it's much later as well.
- 18 Maybe we'll come to it, the date will crop up --
- 19 Q. I think we will come to it.
- 20 A. -- but I think it's quite a bit later, yeah.
- 21 Q. If we move on, please, to page 33, you start looking at
- the new legislation, the Children Act 1948. If we go on
- 23 to page 34, you talk about the advisory council at the
- 24 top of page 34, you talk about the advisory council
- 25 providing guidance to the Secretary of State and refer

- 1 to a memorandum of one of these committees.
- I wonder if we could have a look at that, please.
- 3 It's SGV-000084518. If we scroll down, I think we see
- 4 that this is the report of the boarding-out committee of
- 5 the Scottish Advisory Council on childcare.
- If we go to page 3, under "Appointment", we see that
- 7 the boarding-out committee were appointed with the
- 8 following terms of reference:
- 9 "To consider the present system of boarding out
- 10 deprived children with foster parents and to suggest how
- it may be improved and extended."
- 12 A. Mm-hmm.
- 13 Q. Their first meeting was on 15 September 1948.
- 14 A. Yes.
- 15 Q. If we can have a look at some of the material in this,
- if we could move on, please, to page 5. At the bottom
- of the page there's a heading, "Boarding out in rural
- 18 and in urban areas". This section of the memorandum
- 19 seems to be discussing the practice of boarding out in
- 20 rural areas --
- 21 A. Yes, yes.
- 22 Q. -- and the reasons for that.
- 23 A. (Witness nodded)
- 24 Q. At the bottom of the page, the final sentence says:
- 25 "It is no longer possible to say that the advantage

1 in this regard necessarily lies with the country; with 2 the improvement of living conscience in towns and the provision now made to ensure that all children receive 3 adequate and wholesome nourishment, a child in the town 5 has every opportunity of developing a healthy physique." I think we've seen that this started in 1948 and 7 I think reported in 1950, and this seems to be 8 suggesting that conditions had improved in towns by this stage? Does that reflect with your knowledge of history 9 10 or not? 11 It depends on the town you're talking about, I think. 12 I mean, yes and no. I think the -- the real problem, 13 I suppose, for children of let's say working class 14 families in a city like Glasgow is -- the problem for 15 the Local Authority was to find foster care homes that, if you like, were good enough for those children and 16 17 large numbers of people in Glasgow in the 1950s were 18 still living in bomb-damaged accommodation, they were 19 living in squatters' camps around the city, they were 20 living in overcrowded tenements, so the major sort of 21 rehousing of the working class population of Glasgow 22 hadn't really got going until the 1960s, so trying to find appropriate accommodation in families that had the 23 24 facility or the ability to take in additional children

was admittedly very different for Glasgow.

25

- 1 Now, admittedly that's a separate point to the
- 2 health issue, and it might well have been -- they're
- 3 making, I guess, a reasonable case, if you're able to
- 4 place a child in a family that has appropriate
- 5 circumstances in which to provide that child with
- a healthy upbringing, but I think in Glasgow it's
- 7 a really difficult situation in the 1950s.
- 8 LADY SMITH: Is it possible that these conclusions were
- 9 influenced by the membership of this committee? If
- 10 I remember rightly, from what we saw at the beginning
- 11 Glasgow isn't represented. Is it Aberdeen, Inverness
- 12 and Edinburgh are the Local Authorities represented on
- 13 this committee?
- 14 A. Yes.
- 15 LADY SMITH: There's an individual who herself was
- 16 boarding-out experienced, but I don't think there's
- 17 Glasgow representation there.
- 18 Correct me if I'm wrong, Ms Innes.
- 19 MS INNES: I don't have the right page in front of me at the
- 20 moment, but ...
- 21 A. I mean, I think the more general point about -- I think
- 22 there's a general point to make about the people who are
- 23 writing this kind of report and the people who are
- 24 implementing the system on the ground. I'm not quite
- 25 sure how to put this, but the people who are writing

- 1 these kinds of reports and who are sitting in the
- 2 Scottish Office, you know, have different capabilities
- 3 and different understandings of the world than people
- 4 working for Glasgow City Council.
- 5 LADY SMITH: And they don't live in a single end in
- 6 a Glasgow tenement?
- 7 A. Absolutely. They're worlds apart. We see this through
- 8 the period actually, that advice and regulations come
- 9 out from the Scottish Office, but on the ground in
- 10 Glasgow, you know, things are actually very, very
- 11 different.
- 12 That's not letting Glasgow off the hook, but it's
- just saying that there's a gap between the two, between
- 14 what Glasgow is having to deal with in terms of the
- 15 numbers of children that are coming into care and
- 16 requiring their intervention, and the aspirations of
- 17 people who are sitting on committees like this who,
- 18 quite rightly, are imagining, if you like, a different
- 19 kind of circumstance for these children.
- 20 LADY SMITH: Just there's a sentence:
- 21 "In addition [this is in the town] there's much more
- 22 advance of visiting, as an invited guest, the homes of
- friends of the same age, and we believe that entering,
- even if only to a small extent, into the home life of
- 25 other children will assist in compensating the deprived

- 1 child for lack of a normal home life of his own."
- 2 Going back to my single end in a Glasgow tenement or
- 3 other tenements as being the environment in which
- 4 a child is living, I don't see that description as
- 5 fitting what their life playing out in the
- 6 bomb-damaged --
- 7 A. Playing out in the close.
- 8 LADY SMITH: In a bomb-damaged close is going to be like.
- 9 A. Yes.
- 10 LADY SMITH: You only have to look at, for example, the
- 11 paintings of Joan Eardley to see captured in the Samson
- 12 children the sort of lives that were being lived by
- 13 children in Glasgow.
- 14 A. Yes.
- 15 LADY SMITH: This doesn't match.
- 16 A. No. No, maybe they were thinking of the nice new
- 17 council estates that had been built around the edge of
- 18 Glasgow --
- 19 LADY SMITH: Maybe, yes.
- 20 A. -- you know, in the interwar period. But there's not
- 21 a lot of evidence of foster carers coming forward from
- 22 those areas. So, yes.
- 23 MS INNES: You mentioned housing in the post-war period,
- 24 that historical context, in terms of availability of
- 25 foster parents. Post-war, was there social change in

- 1 terms of women going into the workplace who would
- 2 previously perhaps have stayed at home? Is that
- 3 a relevant social context?
- 4 A. It's stated a number of times in a number of these
- 5 documents, maybe this one, I can't remember, but some
- 6 others, that there is a problem that women are
- 7 increasingly working outside the home and therefore --
- 8 married women are increasingly working outside the home,
- 9 particularly when their children are older, and
- 10 therefore they are not available to be potential foster
- 11 parents.
- 12 We haven't done -- it would be really hard to do the
- in-depth research for that and to really figure out
- 14 whether that was the case and whether that was
- an inhibitor for finding foster homes for children in
- 16 Glasgow, to be honest. I think I'm right in saying the
- 17 proportions of married women working in Glasgow were
- 18 actually lower than in some other parts of the country.
- 19 It might have been one factor, but my sense is that it's
- 20 actually more of the economic and the material
- 21 environment of the city that means that it's quite
- 22 difficult to find foster parents for these children the
- 23 city. I mean, they do do it later on, but having said
- 24 that, you know, it remains the case that they have
- 25 a system that they stand by in Glasgow, that is to send

- 1 children out into the city, they have a network of
- 2 foster carers and guardians outwith the city and I think
- 3 that makes it quite an easy process to follow. Rather
- 4 than to have to recruit a whole load of new foster
- 5 carers in the city and create a kind of different kind
- of system. So they're cleaving to what they know.
- 7 LADY SMITH: They also had a system at this time of sending
- 8 children thousands of miles away in the child migration
- 9 programme, west and east.
- 10 A. Yes.
- 11 MS INNES: If we can scroll down a little bit on this page
- and just above the heading, "Excessive boarding out in
- 13 certain areas", there's a section in this memorandum
- 14 which talks about:
- 15 "The transition from the conditions of city
- 16 life ..."
- 17 The transition of city life to country life are --
- 18 sorry, I had a blank screen for a moment there.
- 19 Yes:
- 20 "The transition from the conditions of city life to
- 21 those of country life is often so sudden, and to the
- 22 child so disturbing, that he cannot be expected to
- 23 settle down without a good deal of initial tension.
- 24 Even where the foster parents are sympathetic and
- 25 considerate, this sudden change may lead to difficulties

- of behaviour which may take a long time to disappear."
- 2 I think this is something that you highlight in your
- 3 report. Is this the first time that you've seen
- 4 a recognition of this type of issue for children?
- 5 A. Yes, I guess so. Yes, it is quite early. I mean
- 6 I suppose this is probably drawing on their
- 7 understanding of child psychology and child psychiatry,
- 8 which became -- there was -- that was growing before the
- 9 war and during the war, and so those kind of ideas are
- 10 beginning to kind of come through these kinds of
- 11 documents.
- 12 Clearly the kind of things that we were just talking
- 13 about, bed-wetting and running away and those kinds of
- 14 behavioural issues that were regarded as problems were
- 15 certainly recognised by people sitting on these kinds of
- 16 committees, yes.
- 17 Q. Then there's a paragraph, "Excessive boarding out in
- 18 certain areas", so talking about high rations of
- 19 boarded-out children to the local community.
- 20 At the end of that page, about five lines from the
- 21 bottom, they say:
- 22 "We hope that it will be possible to reduce
- 23 gradually the number of boarded-out children in those
- 24 areas where they form a disproportionate group within
- 25 the community. Sudden withdrawal of any considerable

- 1 number of boarded-out children from an area is not to be
- 2 encouraged, but Local Authorities should wherever
- 3 possible gradually reduce the number of children sent to
- 4 those particular areas."
- 5 Then there's reference to regulations giving power
- 6 to the Secretary of State to require a Local Authority
- 7 to restrict the number of children in a particular area.
- 8 A. Yes.
- 9 Q. And it's noted that he shouldn't hesitate to use this
- 10 power to do so.
- 11 A. Mm.
- 12 Q. I think this is again something that you highlight in
- 13 your report.
- 14 A. (Witness nodded)
- 15 Q. Did you find any evidence that the Secretary of State
- 16 did then intervene?
- 17 A. No. No, I think they probably had ample opportunity to
- do so, but they don't. I mean, again I'm sure we'll
- 19 come onto this, but what seems to happen is the
- 20 Secretary of State, the Scottish Office, have a kind of
- 21 regulatory and advisory role, but they don't tend to
- 22 intervene in the activities or the -- yes, the
- 23 activities of Local Authorities and they certainly don't
- 24 seem to use their power to limit boarding out in
- 25 particular areas, I suppose like Tiree, that we were

- 1 talking about earlier, which did have a high
- 2 concentration of boarded-out children.
- 3 Q. When we are looking at this document, if we could move
- 4 to page 8 and the heading, "Visits by officials to
- 5 boarded-out children", which I think you also consider
- 6 at a different point in your report, and they say:
- 7 "The extent to which the boarded-out child should be
- 8 subject to visitations has given us much thought."
- 9 Again, is this something that you looked at?
- 10 A. Yes, Yes, what we tried to do was to -- I suppose it
- 11 was to triangulate, really, to look at what the
- 12 regulation was, to look at the case files to see if the
- 13 Local Authority was adhering to the regulations in terms
- of visitations to those children, yes.
- 15 Q. I think at paragraph 12 they seem to suggest different
- 16 views being expressed about the frequency of the visits.
- Just at the end of paragraph 12, there's reference to
- 18 a children's officer inspiring in the child the feeling
- 19 that there was at all times a friend in the background
- 20 who should frequently meet the child on a friendly
- 21 footing and see how he was progressing?
- 22 A. Yes.
- 23 Q. But then others were saying that there should be fewer
- 24 visits?
- 25 A. Yes, there seemed to be some disagreement. The

- 1 frequency of visitations had increased and there was
- 2 a concern of some that too many visits would disrupt the
- 3 relationship between the child and the foster carers,
- 4 that the child would begin to see the childcare officer
- 5 as another kind of authority figure in their life or
- 6 something like that. Whereas others felt that frequency
- 7 of visiting was important.
- 8 This statement that -- the feeling that the
- 9 childcare officer who was visiting would be a friend in
- 10 the background, I mean that doesn't really come through,
- 11 certainly, from the case files. I mean it's very
- 12 difficult to kind of get at what that relationship might
- have been like, but as I'm sure we'll discuss, a lot of
- 14 those visits were very peremptory and short and often
- 15 didn't see the child at all.
- 16 Q. If we go on to paragraph 13, they recognise the force of
- 17 the two arguments and then talk about the new Children's
- 18 Committee and the children's officer. At the end of the
- 19 page we see:
- 20 "Whatever the force of this argument, however, we
- 21 are satisfied that if the foster parents have been
- 22 wisely chosen in the first place or have proved
- 23 themselves over a period to be good foster parents, four
- 24 visits a year to each boarded-out child should not be
- 25 necessary. Visits on such a scale might well be found

- 1 harassing by the foster parents conscientiously carrying
- 2 out the undertaking given."
- I think that touches on some of the issues that
- 4 you've highlighted.
- 5 A. Yes. I suppose in that paragraph there and in that
- 6 statement you've just read out there's the issue that
- 7 does come up later about foster parents just continuing
- 8 and not being checked again, you know, when they take on
- 9 new children, so children just being moved in when they
- 10 have a space. So there's continuity, I suppose, in
- 11 respect of the foster parents they use, but this
- 12 statement that foster parents who have proved themselves
- over a period to be good foster parents I think is
- 14 a problematic statement, really.
- 15 Q. Okay. At paragraph 15, if we go below that, there's
- 16 some comment there that:
- 17 "As the work of a boarding-out officer is so much
- 18 concerned with assessing the real spirit and atmosphere
- of a home, it is clear that many of the persons who have
- 20 a real aptitude for the work will be women. We would
- 21 not in any way wish to exclude men from this sphere and
- 22 indeed it may be preferable that they supervise older
- 23 boys."
- 24 There seems to be some issue there about who would
- 25 be suitable to be the person who is doing the visiting.

- 1 A. That's right, but I don't think I've seen anything in
- 2 the Local Authority records that refer to this actually.
- 3 So I don't know whether they kind of picked up on that.
- I mean, they were so short staffed through the period,
- 5 I'm not sure they had the choice of choosing whether
- 6 women or men would go and visit the children who were
- 7 boarded out.
- 8 Q. At paragraph 16 they refer to the role of the children's
- 9 officer and they say:
- 10 "It is essential that any officer undertaking
- 11 important duties such as the placing and supervision of
- 12 boarded-out children should be in all respects suitable
- 13 for this specialised work and we recommend that only
- 14 members of the children's officer's staff whose
- 15 appointment for this work has been specifically approved
- 16 by the Children's Committee should be allowed to carry
- 17 out such duties."
- 18 Again I think we'll come onto it, but you looked at
- 19 the setting up of the Children's Committee in Glasgow
- and the appointment of the children's officer.
- 21 A. Yes.
- 22 Q. We can leave the document aside now and move back to
- 23 your report, please. Just bear with me a moment while
- 24 I reorientate myself.
- 25 If we could move on, please, to page 37. Towards

- the bottom of that page you have a heading,
- 2 "Responsibilities of the Secretary of State" and you
- 3 note:
- 4 "Immediately following the introduction of the Act,
- 5 the Scottish Home Department produced a ten-page
- 6 schedule summarising the responsibilities now placed
- 7 upon the Secretary of State and those designated to the
- 8 Local Authorities ..."
- 9 There were comments you note made subsequently by
- 10 civil servants upon this item. For example, you quote:
- "Is it correct that the legislation places a more
- 12 direct responsibility on the Secretary of State? It was
- 13 originally intended that Local Authorities should
- 14 exercise their own functions under the Act 'under the
- 15 general guidance and control of the Secretary of State'.
- 16 The Act merely says 'guidance', 'control' was
- 17 omitted ..."
- 18 A. Yes.
- 19 Q. If we look specifically in relation to boarding out at
- 20 page 39, under (b), did you look specifically at this
- issue of who was responsible?
- 22 A. Mm. Yes. As I recall, they produced this schedule of
- 23 who is responsible for what, a kind of complicated
- 24 schedule, but in respect of boarding out -- I mean the
- 25 Secretary of State doesn't have the kind of hands-on

- 1 role in regulating boarding out. So as it says here in
- 2 the report, the Secretary of State's responsibility was
- 3 to take steps to encourage and improve. So, you know,
- 4 it issued memoranda, it issued regulations, obviously,
- 5 it issued guidance and so on, but it was -- it had
- 6 a kind of -- you know, there was -- it was rather hands
- 7 off in that respect. It didn't intervene directly
- 8 and -- yes, I won't say any more about that.
- 9 Q. Then you note in this paragraph that after the
- 10 regulations were introduced, a memorandum to accompany
- 11 them was drafted in 1948, but that was never issued.
- 12 A. Yes.
- 13 Q. Why was that?
- 14 A. In rather odd circumstances, I think, something about it
- 15 was delayed and then -- and then they -- I can't
- 16 remember why they didn't issue it at all. Sorry.
- 17 Q. I think you say at the bottom of this, the
- 18 paragraph that we're looking at:
- 19 "Since this ..."
- 20 Well, you mention there was a delay because of paper
- 21 rationing?
- 22 A. Yes.
- 23 Q. Then you note:
- 24 "Since this information made clear that henceforth
- 25 Local Authorities would obtain 'wider scope and

- 1 responsibility for children', it was decided that any
- 2 issue in the near future of the memorandum on boarding
- 3 out would be ill timed ..."
- 4 And it was never published?
- 5 A. Yes.
- 6 Q. Then the next paragraph you go on to say:
- 7 " ... Home Department officials recognised that
- 8 where Scottish Local Authorities were concerned, many
- 9 effects of the Act might not be enthusiastically
- 10 embraced. One official commented that to go ahead in
- 11 these circumstances and publish the memorandum would be
- 12 to risk the wrath of Local Authorities."
- 13 A. Right, yes. So they're trying to keep the Local
- 14 Authorities on side. You have a new Act in place. They
- 15 recognise there's quite a -- there's always quite a lot
- 16 of disruption and change when you have new regulations
- or new legislation. Yes. So they are clearly just
- 18 keeping their powder dry, I suppose, yes.
- 19 Q. Okay. If we can move on, please, to page 42, at the
- 20 bottom of the page there's a heading, "Responses to the
- 21 Children Act 1948", and you say that there was
- 22 considerable resistance to the new structure, so this is
- 23 talking more about the structure.
- 24 A. Yes.
- 25 Q. What did you find in relation to that? I think it goes

- on to page 43 as well.
- 2 A. Yes, I think -- so there's a lot of small authorities in
- 3 Scotland who found this new legislation, setting up
- 4 Children's Committee and so on and so forth, you know,
- 5 they just didn't regard it as necessary and they
- 6 regarded it as kind of excessive, excessive
- 7 bureaucratic, excessively -- you know, new
- 8 administrative requirements and so on. So there was
- 9 some resistance, as you can see in the report, in some
- 10 of the smaller authorities.
- 11 Some of them wanted to bind together and get
- 12 economies of scale, I'm not sure that happened
- 13 eventually. In the end, all Local Authorities did abide
- by the terms of the Act, but it took a little while.
- 15 Q. For the new structures to be set up? Is that what
- 16 you're referring to?
- 17 A. Yes.
- 18 Q. If we move on to page 46, you have a heading there,
- "Implementation: the economic and social context".
- 20 I think that covers some of the material that we've
- 21 already discussed in relation to the particular
- 22 circumstances --
- 23 A. Yes.
- 24 Q. -- in Glasgow --
- 25 A. Uh-huh.

- 1 Q. -- which impacted on implementation.
- 2 A. Yes.
- 3 Q. If we can move on, please, to the next section of your
- 4 report, which starts I think at page 51. So we're
- 5 moving into the part where you consider the 1948 to 1968
- 6 period.
- 7 A. (Witness nodded)
- 8 Q. You start that section with a case study, child B, which
- 9 we can see on pages 52 to 53.
- 10 You mentioned earlier that from the case files you
- 11 drew out certain cases and is this an example of a case
- 12 study that you drew from reading the files of children?
- 13 A. That's right, yes, yes.
- 14 Q. I think you note that this was a child who was boarded
- 15 out away from Glasgow for a period. I think we see
- 16 that.
- 17 A. Yes, I am trying to remember which one it is now, yes.
- 18 Q. If we look at the bottom of page 52, we see:
- 19 "When he was nine years old and now on his seventh
- 20 placement, this boy was transferred to his third
- 21 guardian -- this time on a remote Hebridean island ..."
- 22 A. Yes, so this is a Catholic child, which always created
- 23 additional kind of obstacles, I suppose, in some
- 24 respects because they always tried to adhere to the
- 25 religious affiliation of a child when placing them.

- 1 Yes, I mean this is a child that's been moved from
- 2 pillar to post several times and ends up on an island.
- 3 Q. If we go on to the next page, page 53, we see in the
- 4 paragraph that we're looking at there:
- 5 "Given the distance involved ... it was eight months
- 6 before a Local Authority childcare officer visited
- 7 again ... the child was not seen. Thereafter ... visits
- 8 were regular -- though sometimes the boy was only seen
- 9 in school, not at home and never alone."
- 10 A. Yes.
- 11 Q. Then it's noted:
- "All seemed to be well until suddenly, in 1960, the
- 13 child, who was by then a teenager, was reported to be
- 14 wetting his bed. The guardian could not account for
- 15 this change and the children's officer reported that
- 16 there was no reason for this apart from laziness."
- 17 A. Yes, it's part of a pattern, really. I mean, reading
- 18 through these kinds of files you see this kind of thing
- 19 time and time again. As children get older, you know,
- 20 sometimes they begin to exhibit behaviours and symptoms
- 21 which -- well, these days, you know, with hindsight,
- 22 with the knowledge we have now, we would say it's
- 23 a consequence of their previous experiences and then the
- 24 guardians are unhappy because it's causing them problems
- and in this case the children's officer is taking, it

- seems, doesn't it, the guardian's view of it, that, you
- 2 know, he just seems to be lazy. Yes. So this is not
- 3 an unusual situation.
- 4 Q. Okay. If we could move on, please, to page 56, this is
- 5 where, I think, you discuss the formation of the
- 6 Children's Committee in Glasgow following the Children
- 7 Act 1948. You say that that began on 27 August 1948 and
- 8 meetings were held regularly.
- 9 A. Yes.
- 10 Q. Below that, the next paragraph, you say that it was
- 11 a year before Glasgow's children's officer was appointed
- 12 in May 1949.
- 13 A. Mm.
- 14 Q. And there seemed to have been an issue about the
- 15 selection of a candidate?
- 16 A. Yes. There was a list, the list was sent to the
- 17 Secretary of State, the Secretary of State wasn't happy
- 18 with it, but they did eventually find a children's
- 19 officer who didn't have a background in childcare
- 20 services.
- 21 Q. I think we see there that he has a Civil Service
- 22 background and was a Higher Executive Officer for the
- 23 National Assistance Board based in Hamilton.
- 24 A. Yes.
- 25 Q. If we go over the page to page 57, we see that you make

- 1 some comment in relation to the staffing of the
- 2 Children's Department in Glasgow more generally.
- 3 A. Mm-hmm.
- 4 Q. So you were able to obtain some numbers in --
- 5 A. Yes.
- 6 Q. -- relation to the staffing and there were 38 --
- 7 A. Yes.
- 8 Q. -- staff in the various roles that you've noted.
- 9 A. Yes.
- 10 Q. In terms of people who would be visiting children, how
- 11 many -- well, which roles would have involved visiting
- 12 children?
- 13 A. Good question. Actually I'm not sure, I don't know --
- I don't know which ones would have been at this time.
- 15 I mean lots of people visited children. The
- 16 boarding-out supervisor might have done. The male
- 17 children's welfare officers I think would have probably
- done and the female children's officers and the
- 19 children's visitors might have done, but as they were
- 20 mostly adoption and child-life protection, I don't think
- 21 so.
- 22 Q. Then you have administrative staff.
- 23 A. Yes, and then you have administrative staff.
- 24 Q. 17 clerical staff, for example.
- 25 A. Yes. It's fair to say too that on top of the childcare

- 1 officers who visit children in foster care, members of
- 2 the Children's Committee who were councillors also do
- 3 that.
- 4 Q. Do you know if they did that on their own or if they
- 5 would have accompanied a children's officer?
- 6 A. Do you know, I don't know the answer to that question.
- 7 Q. Okay. You indicate the small number of staff in
- 8 relation to the amount of work that they would have had
- 9 to do at the time.
- 10 A. Yes.
- 11 Q. I think you found that this was not unique to Glasgow.
- 12 A. Uh-huh.
- 13 Q. If we scroll down a little, you refer to Dundee having
- only one children's officer and an assistant with 500
- 15 children to --
- 16 A. Yes. You know, it's difficult to make judgements about
- 17 the numbers of staff, I suppose, but later on, by the
- 18 time you get to the 1960s and we have the O&M report,
- 19 then we do see that they are really, really stretched in
- 20 terms of numbers.
- 21 And throughout this period, it does look as if the
- 22 numbers that are required to manage the constant churn,
- 23 actually, of children who are coming in, going out,
- 24 phone calls, people visiting the office and so on, are
- 25 just not adequate.

- 1 LADY SMITH: I see that I think it's two on the list also
- 2 had aftercare as part of their duties.
- 3 A. Yes, I'm not sure what they were doing.
- 4 LADY SMITH: Very hard to do aftercare and visiting children
- 5 in care --
- 6 A. Exactly, yes.
- 7 LADY SMITH: -- if they're going to do proper aftercare.
- 8 A. Yes.
- 9 LADY SMITH: And there are only two of them, I think? Yes,
- 10 two -- three, sorry. Two female officers --
- 11 A. We're talking about --
- 12 LADY SMITH: No, one for aftercare, I was right. Just two.
- 13 A. We are talking about thousands of children though, so,
- 14 mm.
- 15 MS INNES: If we could move on to page 62, at the bottom of
- 16 the page there you refer to a study -- this is the
- 17 bottom of the page below the quote -- which looked at
- 18 the everyday work of the children's work department,
- 19 commissioned in 1959 and a report published in 1963.
- 20 A. Uh-huh.
- 21 Q. What sort of things came out of that study?
- 22 A. It just demonstrated the huge workload that the
- 23 childcare officers had on their desk, really, and the
- 24 range of things that they were having to do. So lots of
- 25 office space work, but also lots of visiting children in

- 1 children's homes, in foster care, in their own homes and
- 2 so on, so, you know, it was -- they were overloaded.
- 3 Q. I think we see at the bottom of this page that --
- 4 A. Yeah.
- 5 Q. -- it's noted:
- The study demonstrated that the officers worked
- 7 extremely long hours, with much of the time taken up
- 8 with travelling and administration."
- 9 A. Yeah, yeah.
- 10 Q. "It was estimated by the researchers that the amount of
- 11 time officers spent actually in children's homes or
- 12 foster homes ranged between 7 and 24 per cent of their
- 13 time, with the average being 14 per cent over the
- 14 four-week period [that they looked at]."
- 15 A. Yes.
- 16 Q. Then you also have noted that the time spent with
- 17 individual children and their carers was extremely
- 18 short, often a matter of minutes.
- 19 A. Yes.
- 20 Q. And that came out from that research as well?
- 21 A. Absolutely, yes. So lots of desk work, lots of
- 22 travelling. I mean Glasgow's a big city. They're
- 23 having to travel around Glasgow, if they have children
- 24 boarding outside of the city, they're having to travel
- 25 beyond, up into the Highlands, so, yes, not enough time

- 1 spent with children.
- 2 I suppose the other important point there is the
- 7 per cent of time that on average was spent on
- 4 prevention, so actually trying to stop children having
- 5 to come into care in the first place, which is what they
- 6 were supposed to be doing as well on top of all this
- 7 other work. And that, as you know, becomes more and
- 8 more important as time goes on, the kind of prevention
- 9 agenda, and they really find it very difficult to
- 10 incorporate that into their day-to-day work with
- 11 children.
- 12 LADY SMITH: Professor Abrams, at the end of that paragraph
- 13 you suggest that the fact of commissioning that report
- 14 at all might seem to indicate that central government
- 15 realised that all might not be well --
- 16 A. Indeed.
- 17 LADY SMITH: -- in the service that was being delivered.
- 18 It's hard to gainsay that, is it not?
- 19 A. It is hard to gainsay that, yes, I agree.
- 20 LADY SMITH: Why do this research otherwise?
- 21 A. I know, I know.
- 22 MS INNES: If we just go further down that page, you have
- a heading, "Oversight by the Secretary of State", and
- I think you note again the role of the Secretary of
- 25 State.

- 1 A. Yes.
- 2 Q. If we go on to page 64, you see besides the
- 3 responsibilities that they had:
- 4 " ... the main arm of central government involvement
- 5 in childcare was through inspection of children's homes
- 6 and other residential care institutions and Children's
- 7 Department."
- 8 Were you able to find some records of the Scottish
- 9 Office inspecting Children's Departments?
- 10 A. Yes, and they did inspect, as we know, Glasgow's
- 11 Children's Department, yes. But otherwise, in respect
- of boarding out, they didn't. I mean, the only thing
- 13 they were supposed to do was hold the black list of
- 14 guardians from whom children had been taken away and
- were not supposed to be used again, but we've never
- found any such list, so we really don't know whether
- 17 that existed. We've certainly not seen any evidence of
- 18 Local Authorities sending names to the Scottish Office,
- 19 so I really don't know whether that system worked at
- 20 all.
- 21 Q. Okay. If we could move on, please, to page 69, under
- 22 a heading, "Attitudes to children in care", and we've
- 23 touched on this already when we looked at the areas that
- 24 you're going to cover in the report what did you
- 25 discover from the records, again particularly in

- 1 relation to boarded-out children?
- 2 A. I've said here they had kind of low expectations of
- 3 these children. I suppose it depends on who we're
- 4 talking about, whether it's the foster carers or the
- 5 people who were responsible for placing them in care.
- 6 But in general there was low expectation. I mean,
- 7 obviously, of course, these children might have had
- 8 disruptive education anyway in the first instance before
- 9 they even were taken into care, if they were in
- 10 education.
- 11 If you have low expectations of working class
- 12 children in these circumstances, then placing them in
- a situation where they're expected to work, where
- 14 they're not expected to move beyond basic primary or
- 15 secondary education, that says something about how you
- 16 relate to those children, I think, and how you
- 17 understand them.
- 18 I mean, Glasgow was very good at celebrating the
- 19 successes of its boarded-out children, but given the
- 20 numbers that Glasgow looked after, the numbers of those
- 21 children who did well in their terms was very small.
- 22 Q. If we go over the page to page 70, we see I think in the
- 23 first paragraph that you say:
- 24 "The wisdom that children needed firm discipline as
- 25 well as affection and a stable home life was not

- 1 a notion likely to be much questioned in Scotland in the
- years following the Children Act."
- 3 A. Yes.
- 4 Q. What did you discover from looking at the records in
- 5 relation to that area?
- 6 A. I mean, that's actually interesting because corporal
- 7 punishment doesn't really crop up very much in
- 8 discussions. It doesn't sit within the regulations
- 9 around boarding out in this period.
- 10 In that previous paragraph, I think that's in
- 11 relation to a child who was subjected to corporal
- 12 punishment, where, you know, there's a kind of general
- 13 popular view that a child will benefit from discipline
- 14 and from being beaten occasionally, rather than not,
- 15 because these children, you know, needed keeping in
- line. And, you know, among certain circles that was
- 17 a general view. Parents did beat their children at this
- 18 time and foster parents did too, and it wasn't really
- 19 questioned.
- 20 Q. If we go on to the next paragraph, you refer there to
- 21 that children's bodies were given more attention than
- 22 their emotional condition.
- 23 A. That's absolutely true. That's the case, I think,
- 24 across the whole of the system. That's kind of what
- 25 we're saying there too. That as soon as a child was

- 1 brought into care, they were placed in a reception home,
- 2 they were often subjected to sort of medical
- 3 interventions and looked after by nurses and so on, they
- 4 were always -- there was concern to keep good medical
- 5 records, but there wasn't a great deal of understanding
- 6 amongst those who were responsible for children's care
- 7 in the practical sense, both at Local Authority level
- 8 and the guardians, about children's emotional health,
- 9 certainly.
- 10 Q. If we look on to page 71 and at the bottom of the page,
- in the final paragraph, there we see:
- 12 "Common in the records ... are throwaway remarks
- 13 made about the overall demeanour and appearance of
- 14 children."
- 15 A. Mm.
- 16 Q. You say:
- 17 "It is impossible to draw hard and fast conclusions
- 18 from such evidence."
- 19 A. Yes, there we're referring to visits to children who are
- 20 boarded out by childcare officers and they often make
- 21 a sort of general comment about how they're looking, but
- 22 it's really difficult to know precisely what they meant
- 23 by that.
- 24 Q. If we go on to the next page, you continue dealing with
- 25 that and again you note:

- "Childcare officers who had heavy case loads, foster
- 2 parents whose talents were tested to the limits,
- 3 overcrowded children's homes and a lack of any real
- 4 insight into the challenges involved with overcoming
- 5 early experiences of deprivation all conspired to
- 6 encourage a very constrained view of how best to counter
- 7 disadvantage."
- 8 A. Yes, yes. I couldn't add anything to that. I think
- 9 it's quite a good paragraph, if I say so myself.
- 10 LADY SMITH: Well done.
- 11 MS INNES: Then at the next paragraph you talk about
- 12 conformity was what was expected and required.
- 13 A. Mm.
- 14 Q. You talk about this aim that they basically get skills
- 15 to become self-supporting?
- 16 A. Yes. That was built into the boarding-out system from
- 17 the very start. If you remember back to what we were
- 18 saying right at the beginning, about this was introduced
- 19 under the system of poor relief, that children were
- 20 being taken away from what were regarded as sort of
- 21 dissolute families who were dependent on charity and
- 22 were being sent to crofts to become hard-working,
- 23 God-fearing members of the community, and certainly this
- 24 kind of attitude continued. It might not have been said
- 25 publicly, but it's certainly still there.

- 1 MS INNES: My Lady, I wonder if that would be an appropriate
- 2 time to break?
- 3 LADY SMITH: Would that be a good point to break. Very
- 4 well.
- 5 You'll probably remember, Professor Abrams,
- 6 I usually take a mid-morning break, it gives us all
- 7 a breather, particularly the stenographers who have been
- 8 working away --
- 9 A. Yes.
- 10 LADY SMITH: -- and then sit again in about 15 minutes or so
- if that's all right with you.
- 12 A. Yes.
- 13 LADY SMITH: Thank you.
- 14 (11.29 am)
- 15 (A short break)
- 16 (11.46 am)
- 17 LADY SMITH: Are you ready for us to carry on,
- 18 Professor Abrams?
- 19 A. Yes.
- 20 LADY SMITH: Thank you.
- 21 Ms Innes, when you're ready.
- 22 MS INNES: Thank you, my Lady.
- 23 If we could move now to page 90 of your report,
- 24 which is on the screen, below the quote we see that you
- 25 say:

- 1 "While there may have been general agreement between
- 2 central and local government that children already
- 3 placed in rural homes and settled there should remain in
- 4 this form of foster care to avoid further disruption to
- 5 their lives, this was a practice that was supposed to
- 6 decline sharply for forthcoming placements."
- 7 That's obviously something we've already seen.
- 8 A. Yes.
- 9 Q. You then say:
- 10 "Ahead of legislation, the Home Department were
- 11 alert to the fact that Local Authorities might need to
- 12 be pushed to meet their responsibilities fully."
- 13 You refer to three reports, I think carried out in
- the late 1940s, in respect of boarding out.
- 15 A. Yes.
- 16 Q. If we can just have a look at a couple of those, please.
- 17 At SGV-000084524, at page 15. I think this is one of
- 18 the reports that you referred to.
- 19 A. Mm-hmm.
- 20 Q. This is a document, "Boarding out in crofts".
- 21 A. Yes.
- 22 Q. There's reference to Ms Doull being accompanied on her
- 23 visits of inspection to children boarded out in crofts
- in the Black Isle area of Ross-shire:
- 25 "There are many small crofts in this fertile area

- and the crofters often combine some other occupation
- with crofting. Although primitive they appear well
- 3 kept. With very few exceptions, we saw no sign of
- 4 poverty."
- 5 A. Mm-hmm.
- 6 Q. In paragraph 2 it's voted that they visited 18 crofts
- 7 and a school where a third of the children on the roll
- 8 were foster children.
- 9 A. Mm.
- 10 Q. If we go further down, at paragraph 5 it's noted:
- 11 "The children's inspectors for Glasgow and Greenock
- 12 had been around shortly before our visits, and I was
- 13 surprised to learn after enquiry that although they were
- 14 told of difficulties and consulted on a number of
- 15 problems, hardly any of them had been disclosed to the
- 16 Local Authority officials."
- 17 Was this one of the issues that you drew out from
- 18 this report?
- 19 A. Uh-huh, yes. So there's a communication issue here,
- 20 clearly, that the frequency of visiting seems to conform
- 21 to the regulations, but when issues arise, they are not
- feeding back, and we certainly also wouldn't have seen
- 23 any evidence of that in the records at the Local
- 24 Authority end, and also -- I mean, there would have been
- 25 no way of us checking the case files to see, but given

- 1 the fact that the notes in the case files are often very
- 2 brief, there may not have been anything there either.
- 3 Q. If we read on in the same paragraph, it says:
- 4 "Perhaps, however, this is not so surprising when
- 5 one considers that these men are usually just given
- 6 a period of this work as part of their public assistance
- 7 training so that presumably they have no special
- 8 understanding of children and their needs."
- 9 A. Indeed, yes, presumably not. Well, one can't presume
- 10 that. They might well have had some general
- 11 understanding, but a special understanding, certainly
- 12 not, because they certainly didn't have any specific
- 13 training in the needs of children in care. Or children
- 14 who have experienced, you know, separation.
- 15 Q. Then at the next paragraph it's noted:
- "During the two days tour, we heard a surprising
- 17 number of complaints from foster parents whose feelings
- 18 had been hurt or who were dissatisfied with the way they
- 19 were or had been treated by the Glasgow Public
- 20 Assistance Authority and I came to the conclusion that
- 21 the main thing wrong with the boarding-out system in
- 22 some areas, at least, is the way it is administered by
- 23 the Local Authorities."
- 24 A. Mm-hmm.
- 25 Q. Then it notes:

- 1 "The Glasgow system appears to consist of a rigid
- 2 code of rules enforced in a hard and fast dictatorial
- 3 manner and with little or no regard for the feelings of
- 4 the foster parents or the emotional welfare of the
- 5 children."
- 6 A. Yes.
- 7 Q. I think you mention this quote specifically in your
- 8 report.
- 9 A. Uh-huh.
- 10 Q. There we do see reference to emotional welfare of
- 11 children.
- 12 A. Yes, we do see reference to -- so this is a Scottish
- 13 Office referring to emotional welfare, but Local
- 14 Authorities don't really seem to be taking that on
- 15 board. I think they give a number of examples of the
- 16 rigid application of Glasgow's regulations.
- 17 Q. Okay, and there's various examples given.
- 18 A. Yes.
- 19 Q. If we go over the page to page 16 at paragraph 8, do we
- 20 see:
- 21 "Although there may be another side to these stories
- 22 which we did not hear, they do suggest that there is
- 23 a lack of humanity in the administration on the part of
- 24 the public assistance Local Authority and that great
- 25 changes will be needed if anything approaching the type

- of scheme envisaged and recommended by the Clyde and
- 2 Curtis reports is to be brought into being."
- 3 A. I mean, it's fairly stark, isn't it, really, and there
- 4 were also concerns that were raised from the other
- 5 reports that were carried out at this time.
- 6 Q. This also notes -- well, the view of the author seems to
- 7 be that things can't carry on as ... or they shouldn't
- 8 simply carry on as they were before, that great changes
- 9 would be needed.
- 10 A. Well, yes, but no great changes were introduced at this
- 11 time. Yes.
- 12 Q. I think we see that the date of that was in May 1947.
- 13 A. Yes, yes.
- 14 Q. If I can look at another report that you refer to in
- this document on page 3, please, headed, "Visits to
- 16 foster homes in Inverness-shire in November 1949".
- 17 There's a note that 16 foster homes were visited in
- 18 which 50 children were boarded out, 13 had children from
- 19 Glasgow.
- 20 A. Mm-hmm.
- 21 Q. Then in relation to the standards of homes, there's
- 22 a comment in relation to the standard of the home
- 23 itself.
- 24 A. Yes.
- 25 Q. So:

- 1 "Compared with average time conditions, standards
- were not high and there was in many cases a lack of
- 3 amenity."
- 4 A. Probably talking about WCs, I imagine, and sanitary
- 5 conditions, I think. Although, as we've said before, if
- 6 you compared it with some conditions in inner city
- 7 Glasgow, I'm not sure they would have been much worse,
- 8 frankly, at this time.
- 9 Q. It depends what you are comparing it to.
- 10 A. It depends on what you're comparing it to, yes.
- 11 Q. Then there's reference to the foster mothers:
- 12 "Many of the foster mothers seemed to be women of
- 13 real character and appeared to have a genuine affection
- 14 for the children. Some were set in their standards and
- 15 ideas and would probably not be very understanding of
- 16 a child who did not conform."
- 17 A. Yes, and that -- I mean, so this has come up a number of
- 18 times, hasn't it, so it's this issue of the ability or
- 19 inability of the guardians really to cope with children
- 20 who were exhibiting symptoms of unhappiness, trauma,
- 21 bed-wetting, those kinds of issues that they found
- 22 difficult to deal with, because they had no training and
- 23 they had experience in caring for boarded-out children,
- 24 but they'd had no advice on how to do that and they had
- 25 no support actually either.

- 1 Q. If we go under the next heading, "Education", it's
- 2 noted:
- 3 "A number of the foster parents did not have much
- 4 knowledge of the children's educational progress and
- 5 spoke ... generally ..."
- 6 A. Mm.
- 7 Q. Then there's a note of a case where special school
- 8 instruction was required, but at the age of 17 and a
- 9 half was illiterate.
- 10 A. Yes.
- 11 Q. And another foster parent remarking that she was
- 12 surprised that a boarded-out girl hadn't been sent to
- a higher grade school, but she'd made no enquiry.
- 14 A. Mm.
- 15 Q. You have already referred in your report to low
- 16 expectations of boarded-out children. Is this the sort
- of thing that you were referring to?
- 18 A. Yes, I think so. I mean I think -- you know, there's
- 19 a combination of things going on here, I think, in
- 20 relation to what happens to these children when they
- 21 leave foster care and the amount of education and the
- level of education that they achieve.
- 23 Certainly the expectations in general were that they
- 24 would leave foster care and then they would go on to
- 25 some job that was, you know, more suited to their

station. So boys would go into labouring work or sort

of work with their hands, those kinds of things, or into

the merchant navy and girls would go into other kind of

labouring occupations and there are a few examples of

children who did really well.

If I could throw in here an example, it doesn't appear in the report, but a woman I interviewed who appears in the book was fostered with a family in Aberdeenshire and she went on to do nursing training and she was very praising of the Local Authority, which was Glasgow, which had funded her through her nursing training, so that could happen, but I think it probably would have needed, you know, the support of the guardians and the support of the Local Authorities.

When all that came together, it could work quite well.

But I think in the cases that we looked at in the case files, there's a good number of children who, you know, once they leave foster care, they end up in a hostel, you know, away from that area, maybe come back to Glasgow and they just can't cope with that and their outcomes are very poor. It's an incredibly depressing story, time after time after time, particularly boys, who really can't cope with leaving care and moving into independence, which is what was expected at the age of 16 or so.

- 1 Q. If we move down we see a heading "Inspection" and it is
- 2 noted:
- 3 "Only in one case did I feel that there might have
- 4 been some resentment of inspection. The Glasgow
- 5 official had visited most of the homes last winter, but
- 6 the councillors always came between Easter and early
- 7 October. The Glasgow visiting book, which is in the
- 8 foster parent's possession, requires reports of
- 9 cleanliness of the homes, et cetera, and it would
- 10 clearly be difficult to give a bad report."
- 11 I assume that's because it's in the foster parent's
- 12 possession, is that --
- 13 A. Absolutely, yes.
- 14 Q. "It would be better if the book showed who visited and
- 15 when and which children were actually seen."
- 16 A. Indeed it would.
- 17 Q. At the bottom of the page it's said:
- "Visits by Local Authority members and officials
- 19 tend to be regular and can usually be anticipated
- 20 accurately to a matter of a week or two. Our inspection
- 21 is valuable in that it is much more unexpected and that
- 22 it gives the foster parent a chance to say what she
- 23 thinks about the Local Authority."
- 24 A. Do you want me to comment on that?
- 25 Q. Yes.

- 1 A. This whole issue of being able to anticipate
- 2 an inspection was a constant one, really. It's
- 3 a constant issue because the inspectors were travelling
- 4 up from Glasgow and travelling around an area, you know,
- 5 once they had visited the first one, the word would get
- 6 out and everyone would know that they were in the area.
- 7 That's certainly what I heard from people I interviewed,
- 8 so the inspections weren't really expected.
- 9 I suppose the other really interesting thing about
- 10 that is it gives the foster parents a chance to say what
- 11 they think, but it didn't give the children a chance to
- 12 say what they thought. So if Ms Whoever it was in this
- 13 case, Seymour or Doull, had taken the children aside and
- 14 had a conversation with them, she might have -- well,
- 15 who knows what she would have heard, but, yes.
- 16 Q. If we look over the page to page 4, again that issue is
- 17 continued in the first paragraph.
- 18 A. Yes, yes.
- 19 Q. It's noted:
- 20 "It is useful to know something of the child's
- 21 history, as most foster parents respond better to a lead
- 22 rather than being left to take the initiative."
- 23 A. Yes. I'm not entirely sure what she means by that.
- I mean, the foster parents wouldn't have generally known
- 25 much, if anything, about the child's history anyway.

- 1 They weren't generally told anything about what had
- 2 happened to those children before they came into their
- 3 care. But I'm not sure whether she's saying that here
- 4 or whether she's just saying it was helpful for her to
- 5 give the foster parents some information and then -- I'm
- just not sure there, really.
- 7 Q. She goes on to say:
- 8 "In my first visits I felt strongly the need for
- 9 training and experience in order to size up a home
- 10 accurately."
- 11 A. Yes, yes.
- 12 Q. Does that reflect back to what you've been saying --
- 13 A. Yes.
- 14 Q. -- about the requirement for training --
- 15 A. Yes.
- 16 Q. -- in respect of people who were working in this field?
- 17 A. Yes, I think so. As I said, they didn't really have
- 18 training, they just accumulated experience or learnt
- 19 from others if they went out with others. Yes, I think
- 20 that's absolutely spot on.
- 21 Q. We can leave that now, please, and go back to your
- 22 report. If we can go to page 94 of your report, you
- 23 mentioned issues in relation to recruitment, and here
- 24 you refer to the committee on boarding out intimating to
- 25 the Home Department that a recruitment drive was

- 1 necessary.
- 2 A. Yes.
- 3 Q. What did you find in relation to that?
- 4 A. So they had plans to do it, but we don't know whether
- 5 they really did it because I don't think we really had
- 6 time to go after the information. So they had planned
- 7 to go out through a number of media channels, if you
- 8 like, to try and recruit additional foster carers.
- 9 Q. Then if we scroll down the page to the bottom half,
- 10 I think we see an advert that you found.
- 11 A. Yes.
- 12 Q. I think this was in the Fifeshire Advertiser and it was
- 13 an appeal by Glasgow.
- 14 A. Isn't that interesting. I can't remember -- what's the
- 15 date of this? I can't remember the date of this. It's
- 16 still quite -- are we in the 1950s here? Quite early?
- 17 But still.
- 18 Q. Yes, I think at footnote 187 it's from
- 19 30 September 1950.
- 20 A. Yes, so there we are, after the 1948 Act, after the
- 21 Clyde report, and they're still -- I mean, Fife is some
- 22 distance from Glasgow, I would say, so they're still
- 23 struggling to find homes in Glasgow, or maybe not
- 24 making -- I don't know whether they really made
- 25 a concerted effort to find additional homes in Glasgow

- 1 at this time. We don't have evidence for that, but
- 2 clearly there's evidence for them still looking further
- 3 afield.
- 4 Q. Okay. Just bear with me a moment. I'm going to move on
- 5 a little. (Pause)
- 6 I'm going to move on to page 101, where we have
- 7 a heading, "Inspection of boarded-out children,
- 8 frequency and reporting":
- 9 "The issue of the frequency of visitation and
- 10 inspection was a thorny one. So too was the matter of
- 11 who should be responsible for this."
- 12 I think the frequency is an issue that you've
- 13 covered before.
- 14 A. Yes, yes.
- 15 Q. If we can go on to page 103, in the paragraph that we
- 16 see beginning there:
- "While in small Local Authorities, a children's
- 18 officer would do all the visiting of boarded-out
- 19 children, in larger places such as Glasgow this became
- 20 a dedicated role."
- 21 You say, I think as you've already said in your
- 22 evidence today, that:
- 23 " ... Glasgow generally did adhere to the frequency
- of inspections ..."
- 25 A. Yes, that's true. As far as you can tell, yes, from the

- 1 case files, because they do record them fairly well.
- 2 Q. Then again at the bottom of that page in the final
- 3 paragraph you say:
- 4 "Though most of the personnel who became employed on
- 5 this task in Scotland during the late 1940s and 1950s
- 6 might have experience of public assistance work that
- 7 included provisions made for children, they received
- 8 little or no accredited training for the particular
- 9 skills ..."
- 10 A. That's correct.
- 11 Q. Again, you mentioned that essentially experience was the
- 12 key.
- 13 A. Yes.
- 14 Q. You refer, I think, at the end of that page to the draft
- 15 memorandum on boarding out. Was that the draft that --
- 16 A. Yes.
- 17 Q. -- was never issued?
- 18 A. Yes, I think so.
- 19 Q. If we go to the top of the next page, we see an excerpt
- from that draft at page 104 that the person should have:
- 21 "... personality and training for this important
- 22 work. She should have a natural sympathy and
- 23 understanding of children and young people and method of
- 24 approach which will win the confidence of both foster
- 25 parent and child. It is also important that she should

- 1 be familiar with behaviour problems in children, of the
- 2 physical and psychological development of children and
- 3 adolescents and be capable of a reliable assessment of
- 4 the suitability of foster parents."
- 5 That's from 1948 and it's referring to psychological
- 6 development, for example --
- 7 A. It's there. It's there in discussions and it's
- 8 certainly there in discussions at the kind of Scottish
- 9 Office level, but it's not really evident at the Local
- 10 Authority level.
- 11 Q. I think you discuss that further in the paragraph just
- 12 below this, where you find that:
- " ... in 1952 representatives from Local
- 14 Authorities ... expressed concern at the lack of trained
- 15 personnel ..."
- 16 What was the Home Department's response to that?
- 17 A. That they already had enough people who had the
- 18 experience, so they would expect people to learn from
- 19 the experience. So it's all on-the-job training,
- 20 really.
- 21 So no change was introduced until much later on in
- 22 comparison or in contrast with England, where there had
- 23 been the introduction of courses.
- 24 Q. You mention at the bottom of this page the Home
- 25 Department promoted refresher courses for childcare

- 1 workers between 1950 and 1952.
- 2 A. Yes.
- 3 Q. One of which was for children's officers already
- 4 involved in boarding out work, an annual course running
- 5 for one week in Dundee.
- 6 A. Yes. So we don't know whether any of the Glasgow
- 7 boarding-out officers attended it because we don't have
- 8 any record of that at all. Whether Local Authority
- 9 would have been able to release them for a week to go
- 10 and do the training because they were so busy, but --
- 11 I think Glasgow and other Local Authorities did run
- 12 these kind of refresher courses across the whole gamut
- of childcare, because I think they did it for
- 14 residential care workers too. So, again, it's kind
- 15 of -- you know, vocational training that's part of the
- job rather than a course with a qualification.
- 17 Q. If we go on to page 106, at the bottom of that page
- 18 I think we see something that you referred to in your
- 19 evidence earlier.
- 20 A. Mm.
- 21 Q. So, examples of reports of visitors.
- 22 A. Yes.
- 23 Q. Are these quotes from the records that you looked at?
- 24 A. They're from the case files. They're quite typical,
- 25 really, yes. I think over the page there's one that

- 1 just says, "Out".
- 2 Q. Yes, page 107.
- 3 A. Yes.
- 4 LADY SMITH: The one above it, "On the hill after sheep", is
- 5 saying the same thing, really, isn't it?
- 6 A. The same thing, yes.
- 7 My guess is that quite often they wouldn't have seen
- 8 the children because they would have often been at
- 9 school, obviously, unless they were there in the summer
- 10 holiday -- well, they were often there in the summer
- 11 holidays if they went into the Highlands, because
- 12 I don't think they liked to travel up there in the
- 13 winter. But I think quite often they would have -- I'm
- 14 not guessing, but I'm extrapolating from what I've seen,
- 15 that they wouldn't have seen the children.
- 16 MS INNES: On the same page, further down, you say:
- 17 "The issue of disclosure is a difficult matter to
- 18 address historically."
- 19 A. Yes.
- 20 Q. You've touched on that before, but you refer back to
- 21 oral testimony that you obtained.
- 22 A. Yes.
- 23 Q. Was that during the work that you did for your book?
- 24 A. That's correct, yes.
- 25 Q. What did you glean from what this person told you?

- 1 A. I think from the quotation that I've included there from
- Peter, it's a pseudonym, that he described what it was
- 3 like when the inspector came. He says it's just once
- 4 a year, of course it might have been more frequently,
- 5 who knows.
- 6 So they knew when they were arriving. He described
- 7 his experience with actually an abusive quardian. They
- 8 were beaten quite regularly and they were scared, and so
- 9 they would never have revealed anything to the inspector
- 10 had they had the opportunity to speak to him on their
- 11 own. So I thought that was -- it's quite striking
- 12 testimony, really.
- 13 Q. If we go to page 109, at the bottom of that page you
- have a section headed, "Removals", and you say:
- 15 "Removals of children from unsuitable guardians
- 16 would be one indication that the inspection system was
- 17 working. Yet it appears that few children were removed
- 18 from unsuitable guardians at the instigation of
- inspectors, although numbers are impossible to quantify
- as we have not located a central record in the archive.
- 21 However, a removal of a child in these circumstances was
- 22 reported to the Children's Committee and any such
- 23 change ... should have been reported to the Scottish
- 24 Home Department ..."
- 25 A. Yes, yes. So from my memory, the Children's Committee

- 1 minutes do include the statistics on movement of
- 2 children, so children removed from guardians would have
- 3 been counted.
- 4 But I don't think in those -- I certainly don't
- 5 think we have the reasons for that necessarily.
- 6 Actually, no, I can't remember, so you might correct me
- 7 and show me the document where they do in a minute.
- 8 But, as I said earlier, if a child was removed at
- 9 the instigation of the inspector because they thought
- 10 that something was amiss, they should have reported it
- 11 to the Scottish Office, but we've not found any evidence
- 12 of that.
- 13 Q. If we go down a little, the paragraph beginning, "It was
- 14 generally believed", you note there that there was
- 15 a period when annual reports produced by Glasgow's
- 16 Children's Department not only gave the numbers but gave
- 17 the reasons --
- 18 A. There we are, there it is, sorry. Yes.
- 19 Q. You say that those were broken down into two groups,
- 20 those removed because of a change of circumstance for
- 21 the guardian --
- 22 A. Yes.
- 23 Q. -- or behaviour difficulties in the child.
- 24 A. Yes.
- 25 Q. When you've got those two categories --

- 1 A. Yes.
- 2 Q. Did what you found in the annual reports -- was it just
- 3 change of circumstances or did it give a bit more
- 4 detail? So, for example, you have ill health?
- 5 A. Yeah, ill health. In the guardians, I think elderly.
- You know, some of them became just too elderly to cope.
- 7 I think that was another reason.
- 8 But the behaviour difficulties in the child also
- 9 kind of relates to the guardian as well. So often
- 10 elderly quardians couldn't manage teenagers, so that was
- 11 often when the critical point happened and the child had
- 12 to be removed, because they just couldn't manage them at
- 13 all.
- 14 Q. If we look at page 112, where you have a heading "Abuse"
- 15 and you start by referring to -- I think this is
- 16 an internal minute about corporal punishment from the
- 17 footnote:
- 18 "One official at the Scottish Office commented in
- an internal memo that 'it seems to me that a child in
- 20 a Children's Home is in less danger of receiving
- 21 excessive punishment than a child in a foster home'."
- 22 A. That's a really interesting comment, actually, I think.
- 23 I don't think we know why they said that or what
- 24 evidence they had, but of course in residential care
- 25 there were regulations around punishment and also --

- 1 I mean, they were supposed to keep punishment books so
- 2 at least there might have been a trail. And also
- 3 children's homes were inspected by the Scottish Office,
- 4 whereas in a foster home, I mean -- as we've seen, it
- 5 would have been very difficult to pick up on it. So
- 6 I assume that's where it's coming from.
- 7 Q. Then in the next paragraph you say:
- 8 "Prosecutions of guardians for mistreatment reported
- 9 in the press are the clearest evidence that we have for
- 10 the abuse of boarded-out children in this period."
- 11 You refer again to the case of the Waltons in Fife.
- 12 You say:
- 13 "A search of the local press in Scotland has
- 14 identified a number of prosecutions of guardians for
- 15 'cruelty'."
- 16 That's, I assume, from the newspaper search that you
- 17 undertook?
- 18 A. That's correct, yes. Which seems to me concerning,
- 19 actually, the fact that that's the way we had to find
- 20 it, rather than find it in the formal record. That's
- 21 not to say it doesn't exist in the formal record, it's
- 22 just that we didn't find it.
- 23 Q. Towards the end of that paragraph you say:
- 24 "What is striking in these and other such cases is
- 25 that the cruelty was not identified by the Local

- 1 Authority boarding out inspector, but rather by other
- 2 responsible adults, in these instances teachers, the
- 3 police and the RSSPCC. This is a pattern that we will
- 4 see repeated in the case of children mistreated in
- 5 children's homes and in foster care in the 1960s."
- 6 A. It is indeed. Certainly we found pretty much the same
- 7 in children's homes as well. I suppose we might assume
- 8 that the reason for that is that these other people are
- 9 on the spot all the time. Your teachers would have seen
- 10 the child day in and day out and become concerned
- 11 perhaps. There is a case, I think one of the cases in
- 12 here is a case of a teacher who does say something about
- 13 the -- is very concerned about the child, because they
- 14 see them all the time. Whereas the inspector, as we
- 15 have seen, was just there sort of three or four times
- 16 a year and just popped in for 20 minutes and they
- 17 weren't trained to recognise children suffering
- 18 punishment and the children probably wouldn't have been
- 19 able to divulge it.
- 20 Q. Then you have a heading, "Cost of care", and you say:
- 21 "The elephant in the room where the preference for
- 22 boarding out is concerned is that in relative terms it
- 23 was cheaper than residential care."
- 24 A. It was, yes.
- 25 Q. If we go on to page 113, you have some figures from

- 1 Glasgow from 1949 --
- 2 A. Yes.
- 3 Q. -- showing the expenditure on children in different
- 4 types of care.
- 5 If we just go below the list of figures, you say:
- "Although the largest single item of expenditure in
- 7 this budgetary statement is for boarding out, this
- 8 reflects the fact that in this period the great majority
- 9 of children were dealt with by this route ..."
- 10 A. Yes, so the cost per child was much less for a child who
- 11 was boarded out than for a child in residential care.
- 12 Also, of course, residential care was packed to the
- gunwales. I mean they were really struggling with
- 14 places in residential care as well, so that's another
- 15 reason for boarding out children.
- 16 Q. Okay.
- 17 A. If we're talking about Glasgow, as we are, Glasgow is
- 18 always looking at its budget, it's always looking at
- 19 money as well. They never had enough money. So this
- 20 would have been a consideration, I think.
- 21 Q. Then from the bottom of that page on to the next page
- 22 you discuss what was actually being paid to guardians.
- 23 A. Mm-hmm.
- 24 Q. On page 114, if we scroll down the page a little bit, we
- 25 see a paragraph:

- 1 "Councils were always cash-strapped ..."
- 2 A. Yes.
- 3 Q. " ... and these financial facts cannot be eliminated
- 4 from consideration."
- 5 However, you note that there was some competition --
- 6 A. Yes.
- 7 Q. -- with Local Authorities all paying different amounts.
- 8 A. Exactly. The Aberdeen one is really interesting,
- 9 because they would have been in competition for
- 10 guardians up in that part of the world with Glasgow, so
- 11 if Aberdeen were paying more, they would have had the
- 12 advantage.
- 13 Q. Okay.
- 14 A. I don't know whether we'll come to it, but there was
- 15 also quite a lot of discussion later on about whether
- 16 guardians should actually be paid rather than just be
- given expenses, but whether they be given what they
- 18 called remuneration for looking after foster children
- 19 and it was generally believed that they shouldn't be.
- 20 Q. Okay.
- 21 If we can move on, please, to page 117 and at the
- 22 very bottom of that page we see a heading, "Towards
- 23 prevention and reorganisation".
- 24 At this point you move into the 1960s and you have
- 25 information that Glasgow in 1960 to 1961 received well

- over 2,000 applications for assistance with children.
- 2 A. Yes.
- 3 Q. It had 900 foster carers on its books, which included
- 4 those who were kin to the children concerned, it says at
- 5 the top of the next page.
- 6 A. Yes.
- 7 Q. You then give some statistics in relation to staffing
- 8 and say:
- 9 "In addition to the children's officer, deputy and
- 10 clerical staff, there was only one senior childcare
- 11 officer, 13 childcare officers and 3 assistant officers
- 12 (possibly trainees) who were engaged both with placement
- and supervision of children boarded out and housed in
- 14 residential [institutional] care."
- 15 A. That's correct.
- 16 Q. You also note:
- "In the ... 1960s ... Glasgow still had large
- 18 numbers of children boarded out some distance from the
- 19 city."
- 20 A. Yes. Even by the early 1960s, I mean they had -- so
- 21 we're still looking at that point, I think, at long-term
- 22 foster care. It does change later on to much shorter
- 23 term, but even in the early 1960s you have children who
- 24 have been in foster care for most of their lives, so you
- 25 have the legacy of that, plus new children coming into

- care all the time, so the numbers are still relatively
- 2 high.
- 3 Q. Okay. Then you refer in the next couple of pages to
- 4 various issues ongoing at the time. At the bottom of
- 5 page 119 you talk about help started to be given -- at
- 6 the very bottom of page 119:
- 7 "Help given to problem families often included the
- 8 clearing of rent arrears to prevent homelessness and
- 9 assistance with non-payment of fuel bills."
- 10 A. Yes.
- 11 Q. You then say at the end of this first paragraph on this
- 12 page:
- 13 "Large Children's Department could easily find
- 14 themselves in conflict with their councils wherein
- 15 residual attitudes towards the poor still resided."
- 16 A. Mm.
- 17 Q. Can you expand on what you mean by that?
- 18 A. I think we meant by that that -- so what you have is the
- 19 Children's Department trying to ... well, they're trying
- 20 to keep families in their homes and the housing
- 21 department would have a debt collection function, so
- 22 there's a kind of conflict of interests there. So the
- 23 Children's Department under the prevention agenda, as
- 24 I've said, were trying to keep people in their homes
- 25 rather than being evicted, so they were helping with

- 1 rent arrears, helping with paying utility bills and
- 2 those kinds of things, and that took up a lot of time of
- 3 the children's inspectors and people in the Children's
- 4 Department at this time.
- 5 I think that councils in general had conflicting
- 6 views as to how these families should be assisted or
- 7 not.
- 8 LADY SMITH: You're talking here of the past, but I wonder,
- 9 Professor Abrams, if things have really changed in that
- 10 respect.
- 11 A. Oh, I don't know. Yes, quite possibly.
- 12 LADY SMITH: It may be an inevitable if not eternal tension
- in Local Authorities, any Local Authority.
- 14 A. Yes, could well be.
- 15 LADY SMITH: Thank you.
- 16 MS INNES: You say:
- "The period in the run up to 1963 and immediately
- 18 following brought the stresses of Glasgow's children
- 19 department to a head."
- 20 You refer to an internal review of the work of the
- 21 Children's Department. You say:
- 22 "This identified a number of problems but overall
- 23 its conclusions were not solely or even mainly aimed at
- 24 noting where more investment was needed; rather it was
- 25 about making better use of available resources."

- 1 A. Exactly, yes.
- 2 Q. If we can have a look at that report, please, it's at
- 3 GLA-000001836. We see this is a review of the
- 4 Children's Department, if we scroll down, by something
- 5 called Organisation & Methods.
- 6 A. Yes.
- 7 Q. Was that a department within the Local Authority?
- 8 A. Do you know, actually, I don't know the answer to that.
- 9 It might well have been. I suppose they might have
- 10 carried out studies of various departments at the Local
- 11 Authority, but I'm not sure. I'm sure we could find
- 12 out.
- 13 Q. This is September 1962.
- 14 A. (Witness nodded)
- 15 Q. If we go on, please, to page 3, under the terms of
- 16 reference do we see that this was:
- "To review the organisation, methods, staffing and
- 18 salary gradings of the Children's Department."
- 19 A. Mm.
- 20 Q. If we can move on again, please, to page 11, I think we
- 21 see an appendix here in relation to boarding out and
- 22 adoption. One of the issues seems to be that we see
- 23 underlined, the combination of the city and country
- 24 boarding out sections.
- 25 A. Yes.

- 1 O. Had there been some kind of division in the
- 2 department --
- 3 A. I think there was a division in the department, yes, and
- 4 they were trying to find ways of making it more
- 5 efficient because, as I say, the inspectors were away
- 6 from Glasgow for longish periods of time.
- 7 Q. If we scroll down a little again, please, I think we see
- 8 here at point (3) something that you've already
- 9 mentioned:
- 10 "Office visits by Glasgow foster parents are
- 11 excessive and should, as discreetly as possible, be
- 12 discouraged."
- 13 A. They did complain at some point about people constantly
- 14 popping in to -- I think it was in John Street, their
- office, people were always calling. You have to
- 16 remember at this time, most people who needed the
- 17 assistance of the Children's Department wouldn't have
- had a telephone. That would have been the only way,
- 19 really, apart from writing, that they would have been
- 20 able to get help from the Children's Department, so it
- 21 was constantly busy.
- 22 Q. Okay. Then onto the next page we see the various
- 23 arguments being set out and expanded upon.
- 24 If we can go to page 13, I think again at
- 25 paragraph 8, if we scroll down a little, we see

- 1 a heading, "Office callers", and then, "Report writing"
- 2 just below that, and it says there:
- 3 "A random examination of case papers indicates that,
- despite exhortations from the children's officers, some
- 5 childcare officers are too verbose in their reports. In
- a successful fostering there should be little to record
- 7 other than the fact of visitation and a word picture of
- 8 2-3 lines, and childcare officers should be instructed
- 9 to avoid unnecessary narrative as being not only
- 10 wasteful of time but also making subsequent study of the
- 11 case more difficult."
- 12 A. Well, the final comment there is a bit bizarre, but
- 13 there you are. It's odd, actually, that, because as
- 14 we've seen, quite a lot of comments in the case files
- 15 are not at all verbose and are very brief already. So
- 16 maybe there were one or two childcare officers making
- 17 so-called verbose reports, but yeah. This was all about
- 18 saving time rather than improving the experience of the
- 19 children. I suppose that's what I take from this. This
- 20 whole O&M report is about making the delivery of
- 21 children's services more efficient, really with the
- 22 limited staffing that they have rather than improving
- 23 the experience for children.
- 24 Q. Can we go on now to page 16 of the document and
- 25 a heading under "Policy questions", "Frequency of

- 1 visits -- boarded-out cases". There's reference to the
- 2 regulations, visiting having been increased from
- 3 six-monthly to three-monthly.
- 4 A. Yes.
- 5 Q. "The care which attends the appointment of foster
- 6 parents and the placing of children therewith and the
- 7 experience of childcare officers in finding on their
- 8 visits that almost invariably the association is
- 9 a successful and happy one, together make quarterly
- 10 visits seem excessive."
- 11 A. Yes.
- 12 Q. "Indeed, apart from administrative expense, it is felt
- 13 that too frequent contact with the childcare officer
- 14 must tend to impede the development of the foster parent
- as the child's main point of security. The children's
- officer is of the same opinion and we share his view
- 17 that four-monthly visitation would be adequate, leaving
- 18 it to his discretion to determine the need for closer
- 19 supervision in specific cases. However, in view of the
- 20 comparatively short time since the regulation came into
- 21 operation and of the fact that visitation is even more
- 22 frequent in England and Wales, it is unlikely that the
- 23 Secretary of State would now entertain proposals for
- an amendment, but it is desirable that O&M should place
- 25 their views on record in alignment with those of the

- children's officer."
- I think this is something that you referred to in
- 3 your report as well.
- 4 A. Yes. I mean so new regulations have just been
- 5 introduced to introduce three-monthly visitations and
- 6 they're already looking to reduce them to three times
- 7 a year rather than four times a year. It's interesting
- 8 that the children's officer also believes that to be the
- 9 case.
- I mean, what it suggests is a degree of complacency,
- 11 I think, on the part of the Glasgow children's officer
- 12 and his staff.
- 13 Q. I think the tension that we've seen --
- 14 A. Yeah.
- 15 Q. -- between whether it's a good thing to visit more or
- 16 less --
- 17 A. Yes.
- 18 Q. -- is something that we saw when we looked at
- 19 documents --
- 20 A. Exactly.
- 21 Q. -- from the late 1940s.
- 22 A. Yes, exactly.
- 23 LADY SMITH: It does seem odd that they seem to be saying
- 24 the status quo is producing a successful and happy
- 25 outcome for the child, therefore we will divert from the

- 1 status quo.
- 2 A. Yes, I know. I know. Well, it kind of -- again, it
- 3 kind of suggests complacency, doesn't it? So the status
- 4 quo is producing a happy child, therefore we have happy
- 5 children, so we don't need to inspect so regularly.
- 6 Yes.
- 7 LADY SMITH: But it might have been because of the
- 8 inspections they were doing and the system they had in
- 9 place that they were seeing that.
- 10 A. Yes, I know.
- 11 MS INNES: If we go down to the next section, there's
- 12 a section, "Children boarded out in other areas", and
- 13 this seems to deal with the concept of effectively
- 14 delegating local visits.
- 15 A. Oh.
- 16 Q. If we go on to page 17, and at the end of what must be
- 17 paragraph 17, we see there:
- 18 "One possible method might be for Glasgow staff to
- 19 visit once yearly and for the interim visits to be done
- 20 by local staff as provided by the regulations."
- 21 A. Yes.
- 22 Q. An alternative in paragraph 18 would be that Glasgow
- 23 would appoint childcare officers who lived in these
- 24 other areas.
- 25 A. Yes, they never did that. There was a fairly regular

- 1 discussion about how you conducted inspection and
- 2 whether you sent your own officers out from Glasgow,
- 3 which of course was expensive and time consuming,
- 4 whether you could rely on people in the local community
- 5 or indeed even childcare officers from the Local
- 6 Authorities in which they were boarded to do the
- 7 inspections, and that was always pulled back from
- 8 because of course it was the responsibility of the Local
- 9 Authority who had placed the children to check on them.
- 10 But discussions about this were pretty frequent up
- 11 until the 1960s, just I think because -- as you see
- here, they still had 500 children in the early 1960s
- 13 boarded out some distance from Glasgow and were trying
- 14 to find ways of making it more efficient.
- 15 Q. We can leave that document now and go back to your
- 16 report. If we go to page 121, at the bottom of the
- 17 page, the paragraph:
- 18 "Even before the adoption of the 1963 Act, Glasgow
- 19 had restructured the organisation of the Children's
- 20 Department to incorporate prevention ..."
- 21 A. Yes.
- 22 Q. Then you note that there was admissions and prevention
- 23 and supervision of children boarded out was split into
- 24 outside and outwith Glasgow and adoptions.
- 25 A. Yes, by then, by 1963, there are more -- I can't

- 1 remember the figures, but the proportions are changing
- between children boarding out in Glasgow and children
- 3 boarded out further afield and they were paying more
- 4 attention to prevention.
- 5 Q. Okay. Then you refer to a major inspection of the
- 6 department which took place in 1965/1966.
- 7 A. Yes.
- 8 Q. If we look at the top of the next page, you say:
- 9 "The results of the inspection were that both
- 10 prevention and boarding-out practices came in for heavy
- 11 criticism."
- 12 A. Mm.
- 13 Q. "... and in respect of boarding out the verdict on the
- 14 department was that it was: 'understaffed at field
- 15 level ... staff are not able to function at
- 16 a satisfactory level and we feel that too great a burden
- is being placed on their shoulders ... case loads [too]
- 18 high ..."
- 19 It was said that this was disturbing.
- 20 A. Yes, it was pretty damning I think in looking at the
- 21 numbers of staff that they had and the amount of time
- 22 that they were really able to spend dealing with the
- 23 children in their care and there was quite a lot of
- 24 discussion about the amount of admin that they were
- 25 having to do and those kinds of things. Was it in this

- or was it in the O&M report where they looked at the
- 2 typical day of a childcare officer and -- well,
- 3 I suppose it might be something we might recognise
- 4 today, actually, but hugely overworked.
- 5 Q. On page 122 and at the bottom of the page, you say:
- 6 "It would take a highly publicised tragedy involving
- 7 the severe mistreatment of a boarded-out child in the
- 8 care of Glasgow to expose much of what had been going
- 9 wrong in childcare for almost 20 years."
- 10 A. Mm-hmm.
- 11 Q. Then you also refer to deaths of two children in foster
- 12 care, which were never publicised.
- 13 A. Yes.
- 14 Q. If we can deal first of all with the prosecution if we
- 15 go on to page 123. You have a case study, "The failures
- of boarding out".
- 17 A. Yes.
- 18 Q. If we go on from there to page 124, in the second
- 19 paragraph that we see there:
- 20 "X was admitted to hospital in 1967. The admitting
- 21 doctor believed that the child had been subject to
- 22 severe beatings and was dehydrated and malnourished; his
- 23 condition at the time was described as serious. It
- 24 later transpired that his bowels had been perforated
- 25 because of physical assault. The Browns were

- subsequently prosecuted."
- 2 And both were imprisoned.
- 3 A. Yes.
- 4 Q. You say:
- 5 "A large number of inadequacies and errors are
- 6 attached to this case, but it received no real publicity
- 7 on a nationwide scale at the time it was uncovered."
- 8 A. Mm.
- 9 Q. Do you say that because you couldn't find anything in
- 10 your searches?
- 11 A. Yes. I think so, yes. Yes.
- 12 Q. You say that it did attract attention from professional
- 13 social workers.
- 14 A. Yes.
- 15 Q. I think you then go on to refer to material that you
- 16 found within the Scottish Office?
- 17 A. That's correct.
- 18 Q. If we look down in that paragraph you say:
- 19 "Staff at the Scottish Office were aware of the
- 20 challenges experienced by Glasgow's Children's
- 21 Department. The childcare officer in Glasgow who had
- 22 charge of the case was dangerously overloaded and
- 23 undoubtedly under pressure. He acted with expediency by
- 24 placing the child with his sibling in an unvetted foster
- 25 home, rather than looking more closely at the

- 1 suitability of the foster parents. It turned out that
- 2 the husband had previous criminal convictions including
- 3 one for indecency."
- 4 Then you refer to a circular sent out by the Social
- 5 Work Services Group about the need to take greater care
- 6 in selection. I wonder if we could have a look at that,
- 7 please.
- 8 A. Yes.
- 9 Q. SGV-000084520 and page 5.
- 10 A. Oh, this is the one that's hard to read.
- 11 Q. At page 5 we see a letter from the Social Work Services
- 12 Group on 5 October 1967:
- 13 "Childcare circular letter."
- 14 At paragraph 1:
- 15 "All children authorities will be well aware of the
- 16 recent tragic case, which received wide publicity, in
- 17 which a foster father was found guilty of cruel
- 18 treatment of a two-year-old child placed in his care by
- 19 a Local Authority."
- 20 A. Mm.
- 21 Q. Did you understand that to mean the Glasgow case that --
- 22 A. Yes.
- 23 Q. -- you've looked at?
- 24 A. Yes, that's correct.
- 25 Q. What did this circular try to cover?

- 1 A. Do you know, you'll have to remind me. Can you scroll
- 2 down?
- 3 Q. If we go down to paragraph 3 --
- 4 A. I think this is mainly about vetting, isn't it, and
- 5 ensuring that the foster home is appropriate and that
- 6 the foster parents have been checked out.
- 7 Q. At paragraph 3:
- 8 "In the meantime the purpose of this circular is to
- 9 remind Local Authorities that the existing regulations
- 10 place a very wide duty on them to satisfy themselves in
- 11 all practicable ways that prospective foster parents are
- of good character and in all respects suitable ...".
- 13 A. Thank you.
- 14 What had happened in this case was the child had
- been placed in a family with no real -- I think the
- 16 other child was already there and this was a kind of
- 17 an expedient case really just to kind of move the child
- into foster care with no checks being undertaken.
- 19 Of course that had happened a lot of times in the past
- 20 and we don't know whether they also maybe had bad
- 21 outcomes, but they often moved children around quite
- 22 quickly like that if a child had to be removed. So this
- 23 case kind of shines light on that particular issue,
- 24 I think.
- 25 Q. I think they go on in paragraph 4 to remind Local

- 1 Authorities of the need:
- 2 " ... when considering the suitability of
- 3 a prospective foster home, to see all the members of the
- 4 foster family in their own home, both before a child is
- 5 placed with them and afterwards, to make sure that the
- family as a whole will receive the child well. It must
- 7 also be remembered that because one child is already
- 8 being properly looked after, it cannot, unfortunately,
- 9 be assumed that the foster parents will treat equally
- 10 well another child placed ..."
- 11 A. Yes.
- 12 Q. I suppose that picks you on what you were saying in your
- 13 evidence earlier about if somebody's a foster parent,
- 14 they're not reassessed, another child is just placed
- 15 with them.
- 16 A. That's correct, yes. Once they are assumed to be
- an okay foster carer, then they're on the list, really,
- and then they can be used for other children if they
- 19 have a space, yes.
- 20 Q. Then at the top of the next page, page 6, there's
- 21 reference to a specific article, "The battered baby", at
- 22 which it says:
- "The staff of Children's Departments should again be
- 24 alerted to the implications of this article."
- 25 A. Mm-hmm. Although whether that happened or not, I don't

- 1 know.
- 2 Q. Okay. If I can go back to your report again, please,
- 3 and after your consideration of this case, so page 127
- 4 of your report and at the bottom of the page:
- 5 "The single positive observation [you say] that
- 6 might be made in the aftermath of [this case] is that
- 7 police checks on foster carers resident in Glasgow were
- 8 instituted; henceforth all such potential guardians
- 9 would be subject to criminal record checks ..."
- 10 Then you say:
- 11 " ... (although this did not prevent the placement
- 12 of children with a foster carer with a criminal record
- just a year later ..."
- 14 A. That's correct.
- 15 Q. " ... something only revealed by the death of those
- 16 children)."
- 17 Then you say at the top of the page:
- 18 "ACCO also lobbied for checks to be rolled out
- 19 across Scotland."
- 20 A. Yes.
- 21 Q. Is that something that you looked at more broadly?
- 22 A. Actually, I don't think so. I can't remember what that
- 23 reference is now.
- 24 Q. I think if we go down to the footnote, "Police Checks to
- 25 be Sought on Baby Cases", an article from the Edinburgh

- 1 Evening News on 14 September 1967 seems to be the source
- 2 of that.
- 3 A. Do you know, it's so long ago we did this, I actually
- 4 can't remember. I can't remember what the outcome of
- 5 that was. Sorry.
- 6 Q. That's okay. If we can move back up -- no, sorry, if we
- 7 can move on, you referred a moment ago to the death of
- 8 children in foster care.
- 9 A. Yes.
- 10 Q. At the bottom of this page:
- "Less than two years after [the previous case,
- 12 I think] the deaths of two children just months apart in
- 13 the care of the same foster parents shone the spotlight
- 14 yet again on the failings in the city of Glasgow in
- 15 respect of the protection of vulnerable children. This
- 16 time, however, the Scottish Office did not hold back in
- 17 its criticism, albeit the case never reached the public
- 18 domain."
- 19 A. Yes.
- 20 Q. Did you discover this in the context of your searches?
- 21 A. There's a huge file on the case in the Scottish Office
- 22 files, so there was lots of discussion about it
- 23 subsequently and discussion with/meetings with Glasgow
- 24 children's officers and so on about the case.
- 25 Q. Okay. If we can look, please, at SGV-000084517. If we

- 1 can look at page 4 we see a document here headed,
- 2 "Glasgow Children's Department Inquiry re Death of
- 3 [a child]".
- 4 There is reference to a visit to Glasgow Children's
- 5 Department in June 1968 and a discussion with
- 6 a Ms Houston.
- 7 A. Yes.
- 8 Q. ACCO, would that be senior childcare officer?
- 9 A. Yes, yes. I think this is after the death of the first
- 10 child, yes.
- 11 Q. There's reference there to the fact that the child was
- 12 boarded out and I think at paragraph 5 in the part
- 13 that's underlined, I think that we see that --
- 14 A. Yes.
- 15 Q. -- there had been convictions for theft.
- 16 A. That's right. Of the father, I think, yes.
- 17 Q. Yes, so sorry, if we just look back at this, so it says:
- 18 "Ms Houston agreed that [the child] should remain
- 19 with the ..."
- 20 A. Sorry, this is the child that -- I'm just doing this for
- 21 my own kind of --
- 22 Q. Yes.
- 23 A. This is a child that had been in residential care. The
- 24 foster mother had been, I think, like a visitor or
- 25 a foster aunt as they often called them, at that

- 1 residential institution and the child had spent holidays
- 2 and time with them, and then that child had eventually
- 3 been boarded out with that couple. That's correct,
- 4 isn't it? Yes.
- 5 Q. Then here at number 5, Ms Houston was saying she took up
- 6 their application as foster parents. They seemed to be
- 7 based in Grangemouth?
- 8 A. Yes.
- 9 Q. So the county children's officer was asked for his
- 10 observations. Mr Poor notified Ms Houston that the
- 11 father had two convictions for theft, one when he was 17
- 12 and one four years ago. He asked Ms Houston not to
- 13 reveal the source of information.
- 14 A. Yes.
- 15 Q. Then there's a reference to her visiting and discussing
- 16 the convictions, I think, with the prospective foster
- 17 carers as well as their reasons for wanting to look
- 18 after a foster child.
- 19 A. Mm-hmm.
- 20 Q. If we look on to page 5, at the top of the page I think
- 21 we see a little about the accident, as it's described.
- 22 A. Yes.
- 23 Q. "... whilst standing ironing at an ironing board, she
- 24 had swung around with the iron in her hand [the child]
- 25 had at the same time had run behind her and she had hit

- 1 his head with the iron, whilst there was no bruising at
- 2 the time and the boy, although hurt, seemed quite
- 3 well ..."
- 4 But then ultimately it describes that he died.
- 5 A. Yes.
- 6 Q. At paragraph 10 it's said that the death was reported to
- 7 the Children's Committee.
- 8 A. Mm.
- 9 Q. Then at paragraph 11 it's noted:
- 10 "Ms Houston is quite satisfied that Mr and
- 11 Mrs [so-and-so] are good foster parents, and she is
- 12 considering placing another child with them when they
- 13 have had time to recover from the accident."
- 14 Is that one of the things that you noted when you
- 15 were looking at this case?
- 16 A. This is a really tragic and difficult case to read,
- isn't it? I mean, yes. So when we were reading this
- 18 document, I mean that -- it was just completely shocking
- 19 that they should consider placing another child with
- 20 that family so quickly after the death of the first
- 21 child, and having accepted pretty quickly that the death
- 22 was an accident rather than inflicted on the child.
- 23 Then the next point about:
- 24 "They are particularly interested in taking
- 25 a coloured child."

- 1 It also kind of raised alarm bells, I think, going
- 2 back to that whole story about the mother taking
- 3 an interest in the child when the child was in
- 4 residential care. Yes.
- 5 Q. If we go down to paragraph 14, at the conclusion it
- 6 says:
- 7 "Subject to Dr Mitchell's study of the medical
- 8 background to this case, there appears to have been no
- 9 gross neglect on the part of the Children's Department.
- 10 Three points emerge however:
- "(a) there was no continuity of care in that
- 12 different CCOs were supervising the boy when he was
- 13 boarded out."
- 14 A. Uh ...
- 15 Q. Then at (b) there's reference to the connection that had
- 16 been made when he was in residential care that you've
- 17 mentioned.
- 18 A. Yes.
- 19 Q. It says:
- 20 "There was some doubt about their suitability, but
- 21 the child was in the foster home during the time it took
- 22 to obtain the relevant background information."
- 23 A. So that must be about the criminal record, I think.
- I think that must refer to the criminal record that they
- 25 knew about.

- 1 LADY SMITH: Was there any evidence of the death of the
- 2 child being reported to the police or giving rise to any
- 3 police investigation?
- 4 A. I don't think there was in this case. I don't think so.
- 5 No.
- 6 MS INNES: At (c) it's noted:
- 7 "Ms Houston remains firm in her favourable appraisal
- 8 of the foster parents. She has ruled out any negligence
- 9 and was impressed by the couple's dignity during and
- 10 after the accident. She intends to place another ...
- 11 child in the home."
- 12 A. Yes.
- 13 Q. Then over the page at the recommendation, the
- 14 recommendation is no further action.
- 15 A. (Witness nodded)
- 16 Q. I think this is a document we looked at at the
- beginning, it's an inquiry into the death of this child,
- 18 held in the records of the Scottish Office.
- 19 A. Yes. Well, it's internal, it's not public.
- 20 LADY SMITH: Not even a recommendation about any particular
- 21 form of supervision or check as and when they do get
- 22 another child, as is intended.
- 23 A. I know, yes. I know.
- 24 I suppose it's also interesting that they do draw
- 25 attention to the problem of people becoming friendly

- 1 with children who are in residential care because their
- 2 motives -- I think there's some concern about people's
- 3 motives in that case. But there seems to be a more
- 4 obvious thing that they should have been focusing on
- 5 here, and they didn't.
- 6 LADY SMITH: I wondered whether there was a hint there from
- 7 them saying that there was a need in some cases to
- 8 anticipate the application to be foster parents, of them
- 9 in hindsight realising perhaps they felt pressured into
- 10 leaving the child in foster care because they put the
- 11 child in the foster home before they had finished the
- 12 work they needed to do before they could approve those
- 13 people as foster arrangements.
- 14 A. Exactly. Maybe, yes. Yes.
- 15 MS INNES: If we move on to page 16 of this document,
- 16 I think we see a memo if we scroll down dated
- 17 August 1968. I think this is it, if we can just go up
- 18 to the top again, this seems to be an internal memo.
- 19 A. (Witness nodded)
- 20 Q. It says:
- "We discussed earlier this week the action we
- 22 propose to take arising out of our concern over the
- 23 apparent increase in the number of deaths of children in
- 24 care, the lack of prompt information from Local
- 25 Authorities about these incidents and the defects which

- 1 some of the case histories coming to us show in the
- 2 standard of Local Authority childcare services. I now
- 3 attach a draft submission to Mr Millan proposing the
- 4 issue of a general circular to Local Authorities and
- 5 a letter to Glasgow in particular urging them to get on
- 6 with the expansion of their Children's Department."
- 7 A. Exactly, yes. So there's general recognition that
- 8 Glasgow is not coping, really, it doesn't have
- 9 sufficient staff and sufficient trained staff in order
- 10 to manage its childcare services properly.
- 11 Q. Then in the next paragraph she says:
- 12 "I should say that Glasgow are not the only
- 13 authority who emerge badly from our investigation of the
- 14 various deaths. One of the Edinburgh cases in
- 15 particular gives cause for concern, and Edinburgh's
- 16 Children's Department seem to have shown a regrettable
- 17 tendency to think that the case was none of our
- 18 business."
- 19 So it wasn't just Glasgow?
- 20 A. It seems it wasn't just Glasgow, yeah, although we
- 21 haven't seen any of that other material and I don't know
- 22 what the number of deaths was across the sector and
- 23 where they were happening. I can only really comment on
- 24 the Glasgow situation.
- 25 Q. Then in the final paragraph, do we see that she notes

- 1 there:
- 2 "The difficulty of tackling Glasgow at this point is
- 3 of course twofold. It is not unreasonable for Glasgow
- 4 to wish to pause at this moment to wait until they have
- 5 appointed their new director of social work and until he
- 6 can form some idea of the needs of his now combined
- 7 department."
- 8 This is 1968.
- 9 A. Yes.
- 10 Q. "Secondly, the Secretary of State is urging on Local
- 11 Authorities the need for strict economy at the present
- 12 time and an increase in staff of the Children's
- 13 Department may therefore have to be counteracted by
- 14 a decrease in staff elsewhere in the Glasgow
- 15 departments."
- 16 A. Mm-hmm.
- 17 Q. Again, does that bring to the fore the issue of funding
- and how the resources are to be shared?
- 19 A. Yes, particularly in Glasgow, yes. They never had --
- 20 I've said this over and over again. They were always
- 21 incredibly stretched in terms of staff and they never
- 22 really had the budgets they needed and the Children's
- 23 Committee doesn't seem to be able to argue for the
- 24 budgets that the Children's Department needed.
- 25 I suppose the other point here is that the Social

- 1 Work Act is about to be implemented and so whether that
- 2 holds off action, you know, they're kind of hoping that
- 3 the Social Work Act will really lead to reorganisation
- 4 and then there will be a kind of change in approach.
- 5 Q. Okay. We see at the end of that note:
- 6 "In my view, the improvement of Glasgow Children's
- 7 Department is essential if we are not to see more damage
- 8 to children in care."
- 9 A. That's a correct observation, I would have said.
- 10 Q. After, we obviously saw a moment ago that a child placed
- 11 with these foster carers had died and there was a plan
- 12 to place another child with them.
- 13 A. Yes.
- 14 Q. What happened then?
- 15 A. Then they placed the other child with them and that
- 16 child also died.
- 17 Q. If we look on to page 17, I think we see there a note:
- 18 "Mr Gillespie told me this morning that
- 19 Ms Grace Hamilton, Glasgow childcare officer, had told
- 20 him yesterday (69) that another foster child placed
- 21 with [foster parents] has died. The cause was stated as
- 22 falling from a swing."
- 23 A. Yes.
- 24 Q. There's reference to obtaining a file, I think probably
- in relation to the previous case.

- 1 A. Yes.
- 2 Q. "The file indicates that, following the death of [the
- 3 first child] two more foster children were placed with
- 4 [the carers]; and you will wish to ensure that Glasgow
- 5 are taking all necessary steps to safeguard the life of
- any other foster child still with [the carers]."
- 7 A. I think they were siblings, the two that were
- 8 subsequently placed.
- 9 Q. Okay.
- 10 If we move on, please, just to the start of this
- 11 document to put it in context, page 18, first of all
- 12 I think we see reference to:
- 13 "Death of a child."
- 14 Summary of events, notification was achieved in
- 1969, there was a report submitted to the
- 16 Children's Committee, there's a post-mortem report and
- 17 then there's some details about the circumstances.
- 18 If I can move on to page 22, just below the
- 19 chronology. We see that it says there:
- "It would seem to be easy having read these papers
- 21 to arrive at the conclusion that this placement was
- 22 unwise and that the standard of case work was poor."
- 23 However, it's suggested that the person would want
- 24 to have access to the case papers --
- 25 A. Yes.

- 1 Q. -- and discuss matters with the children's officer and
- 2 the supervising officer, and they wanted to see further
- 3 material in relation to the references for the foster
- 4 parents.
- 5 A. That's right.
- 6 Q. Did you look at the file for that?
- 7 A. I don't think we saw the references for the foster
- 8 parents.
- 9 Q. Okay. Then there's reference there to:
- 10 "In view of the seriousness of this case which could
- 11 lead to criticism of the chief officer I recommend that
- 12 an official letter ... saying that I will be making
- arrangements to visit him to examine the [records] ..."
- 14 A. Yes.
- 15 MS INNES: We've finished dealing with that chapter,
- 16 my Lady.
- 17 LADY SMITH: I think we should stop now for the lunch break.
- 18 You're probably ready for that, Professor Abrams.
- 19 Thank you for bearing with us thus far. I'll sit
- 20 again at 2 o'clock.
- 21 (1.03 pm)
- 22 (The luncheon adjournment)
- 23 (2.00 pm)
- 24 LADY SMITH: Professor Abrams, welcome back. I hope you've
- 25 managed to draw breath and are ready for the final

- 1 stretch, yes?
- 2 A. Yes.
- 3 LADY SMITH: Thank you.
- 4 Ms Innes.
- 5 MS INNES: Thank you, my Lady.
- In your evidence this morning, Professor, you
- 7 mentioned an inspection of the Glasgow Children's
- 8 Department that took place, I think, in 1966, which you
- 9 deal with in your report. Can I ask you to look at some
- 10 excerpts of the report at SGV-000084516.
- If we can move on to page 6, I think we see that
- 12 this is entitled:
- 13 "Glasgow Children's Department Inspection of
- 14 Childcare Services, January/February 1966."
- 15 Is this the inspection you refer to in your report?
- 16 A. That's right.
- 17 Q. Under, "Introduction", do we see that between certain
- 18 dates:
- " ... by arrangement, the Glasgow childcare service
- 20 was inspected by [certain people]. The inspection
- 21 included examination of the organisation and function of
- 22 the service and the work of each officer of the staff.
- 23 Several case records of each childcare officer were
- 24 examined in detail and at least two of the foster homes
- 25 or families being supervised by each childcare officer

- were visited by an inspector accompanied by the
- 2 childcare officer concerned."
- 3 I think you mentioned in your evidence earlier that
- 4 there was some analysis of a typical day of a childcare
- 5 officer?
- 6 A. Yes, that's correct.
- 7 Q. I think this may have been in the context of this
- 8 inspection?
- 9 A. I think you're right, yes.
- 10 Q. If we move on to page 7, there's certain information
- 11 there again about the staffing of the department in 1964
- 12 and 1965.
- 13 LADY SMITH: We don't need to go back, but it's striking
- 14 that the population of Glasgow at that time was in
- 15 excess of a million. It was stated on the previous
- 16 page. If I remember rightly, it stayed around that
- 17 level for quite a while after this stage.
- 18 A. Yes.
- 19 LADY SMITH: Before dropping to -- I don't know exactly what
- 20 it is now, but I don't think it's a million.
- 21 A. No.
- 22 LADY SMITH: It's a little bit less.
- 23 Sorry, Ms Innes.
- 24 MS INNES: That's okay.
- 25 If we look at the staffing at 4, there's a list of

- 1 staffing again which I think you reiterate in your
- 2 report.
- 3 A. Mm-hmm.
- 4 Q. Then reference, I think, to discussions with
- 5 Mr McLeish --
- 6 A. Yes.
- 7 Q. -- who was the children's officer at the time.
- 8 If we go down the page a little, and there's
- 9 a paragraph helpfully marked with an X that says:
- 10 "Mr McLeish is conscious of the heavy demands made
- on all members of his field staff, who carry heavy
- 12 workloads, and feels bound by the establishment laid
- down as a result of an O&M inspection carried out prior
- 14 to his appointment as chief officer."
- Do you think that refers back to the 1962 report
- 16 that we looked at earlier?
- 17 A. I think it does, yes.
- 18 Q. It says:
- 19 "He succeeded in increasing his staff by the
- 20 addition of two childcare officers who have taken up
- 21 duty during the course of our inspection, but feels that
- 22 this is totally inadequate."
- 23 A. That's right, yes.
- 24 Q. And --
- 25 A. Perhaps I could say also, it's notable that Mr McLeish,

- I think he's the second childcare officer after I think
- 2 it's Brough.
- 3 Q. Yes.
- 4 A. He did had some background, he did have some training,
- 5 I can't remember it's at the top, a childcare diploma or
- 6 something like that, so he has a bit more of
- 7 a qualificatory background than previously.
- 8 Q. Okay. Then if we go on to page 9 and towards the bottom
- 9 of page 9, I think we see a section, a narrative,
- 10 essentially, in relation to the boarding-out section:
- 11 "This team consists of one senior childcare officer
- 12 and nine childcare officers and they deal entirely with
- 13 boarding out in the city and areas outwith the city and
- 14 the visiting of the foster families concerned."
- 15 It says:
- "The senior childcare officer Ms G Hamilton,
- 17 although of outstanding ability, is able to offer only
- 18 limited leadership and case work consultation due to the
- 19 pressure of work. She carries a case load of 107
- 20 boarded-out children. There is much informal
- 21 consultation and Ms Hamilton's advice is frequently
- 22 sought by members of her team."
- 23 Then there's reference to the staff being divided
- 24 over the city, each member of the team covering certain
- 25 wards, but also supervising boarded-out children outwith

- 1 the city?
- 2 A. Yes, I can't remember how many, they have fewer children
- 3 outwith the city now, but they're still having to do
- 4 that inspection and supervision of children some
- 5 distance away.
- 6 Q. I think at the final paragraph under this heading:
- 7 "All the officers in this section showed much
- 8 ability and competence but their case loads are too high
- 9 and the officers were concerned at the limited time they
- 10 were able to give to the children they were supervising
- 11 and to the foster parents."
- 12 A. Yes.
- 13 Q. It seems to be that these concerns were being expressed
- 14 by the people themselves --
- 15 A. That's right.
- 16 Q. -- who are doing the work?
- 17 A. Yes, that's right.
- 18 Q. If we can move on to page 11, I think we see some
- 19 information there about the Children's Committee and the
- 20 make up of that. It meets every alternate Monday, it
- 21 says.
- 22 There's reference here to subcommittees, and is
- 23 that -- when you mentioned earlier --
- 24 A. Yes.
- 25 Q. -- there were subcommittees and you couldn't find any of

- 1 their materials?
- 2 A. Yeah, that's right, and there's the visitation of
- 3 boarded-out children subcommittee, which we've never
- 4 found.
- 5 Q. Okay. If we can move on again to page 20, at the bottom
- of the page there's a heading, "Foster care", and
- 7 I think here we see some figures in relation to boarding
- 8 out. In the first paragraph:
- 9 "During the year ended 31 November 1965, 272
- 10 children were placed in foster homes from children's
- 11 homes and in addition 219 were direct placements or
- 12 fostered in the care of relatives."
- 13 So 491 in total.
- 14 A. Yes.
- 15 Q. Then in the next paragraph:
- "There has been a gradual reduction in the number of
- 17 children fostered in remote areas."
- 18 Then reference to specific areas. 1,306 children in
- 19 1950, 467 by 1959 and 292 by 1965, is that what you were
- 20 referring to --
- 21 A. Yeah, it's quite a significant reduction, isn't it?
- I think as children grew up and left those homes, then
- 23 they gradually stopped using them and began to find more
- 24 homes within Glasgow.
- 25 As the first paragraph there indicates, I think

- 1 they're finding more foster placements with relatives as
- 2 well.
- 3 Q. Okay. If we go on to the next page, page 21, round
- 4 about the middle of the page, I think there's reference
- 5 at the top of the page to allowances and then (a):
- 6 "Foster homes. All foster homes visited during the
- 7 inspection were of good standard and offered the
- 8 children concerned a satisfactory standard of care."
- 9 That would be the ones that the inspector --
- 10 A. Exactly, yes.
- 11 Q. -- had seen?
- 12 A. Yes. I presume they were in Glasgow, but I don't know
- 13 whether they were outwith Glasgow to be honest, because
- 14 I don't know whether they say.
- 15 Q. Then case work, they refer to certain aspects, so first
- of all the child and they say:
- "The standard of case work done by the childcare
- 18 officers affecting the children varied from good to only
- 19 fair, due to limited contact and involvement because of
- 20 high case loads."
- 21 Was that one of the points that you took from this
- 22 report?
- 23 A. Yes, it is, yes.
- 24 Q. Then (ii) parents:
- 25 "The natural parents where they exist are not

- 1 greatly involved with their children after fostering.
- 2 In those cases where case worker involvement with the
- 3 parent is desirable the childcare officer is often
- 4 prevented from pursuing this because of lack of time.
- 5 The same can be said for other close relatives."
- 6 A. It's hard to know what to say about that really.
- 7 I suppose we're in a kind of period where there's
- 8 beginning to be a bit of a shift from separating
- 9 children absolutely and irrevocably from their birth
- 10 family, to a kind of understanding that for some
- 11 children it's important to maintain contact with their
- family and after 1968 you're increasingly getting
- 13 children staying with their own family as much as
- 14 possible and maybe having respite care or being fostered
- 15 for short periods of time. This is a bit of
- 16 an interregnum I think, so it's quite clear that they
- 17 could have done that more but they just didn't have the
- 18 resources to do so.
- 19 Q. Then, thirdly, siblings:
- 20 "Where natural families of children are not fostered
- 21 together, pressure of work on the childcare officers
- 22 prevent them from keeping some of these children in
- 23 touch with each other. The childcare officers are aware
- 24 that this is unsatisfactory and regret it."
- 25 A. The same issue, isn't it? Same issue. Not enough time,

- not enough resources to devote to individual cases,
- 2 really. I think there are plenty of cases where if you
- 3 speak to people, they say, "The rest of my family were
- 4 boarded somewhere else, didn't know where they were,
- 5 didn't have contact with them until I was older".
- 6 Q. Can we move on to the next page, please, page 22, foster
- 7 parents:
- 8 "These were generally felt to be satisfactory, but
- 9 would benefit from closer contact and involvement with
- 10 the childcare officers concerned. Pressure of work
- 11 prevents childcare officers in most cases from making
- 12 other than statutory visits."
- 13 Again reference to case loads.
- 14 A. Yes.
- 15 Q. They say although they found some lapses in statutory
- 16 visiting:
- " ... the department has evolved a safeguard in the
- 18 form of a system whereby all visits are recorded and
- 19 checked at intervals by Mr Marshall."
- 20 A. I don't really know what that means. I haven't seen
- 21 that recording and checking, so I don't really know what
- 22 that refers to.
- 23 Q. Then (v):
- 24 "There is no laid down policy for regular review
- 25 other than by the childcare officer concerned with the

- 1 child. It is the childcare officer's responsibility to
- 2 assess the child's progress in consultation with the
- 3 appropriate people concerned, children's officer,
- 4 headmaster [et cetera]. Individual cases are discussed
- 5 with the senior childcare officer, depute or children's
- 6 officer as the case demands. The convener ... is
- 7 brought in on special cases where there is press
- 8 publicity or any emergency of a serious nature."
- 9 I suppose what it notes there is no regular review
- 10 policy.
- 11 A. Yes. I suppose what that implies is that there is
- 12 a tendency for children to stay in care when maybe
- 13 they -- you know, a review might have suggested
- an alternate solution to the situation. I'm not sure,
- 15 but children are being allowed to kind of just stay in
- 16 foster care without any kind of attention being paid to
- 17 particular circumstances, I suppose.
- 18 Q. Then if we go on to page 23, and to a heading, "Foster
- 19 home book":
- 20 "The personal history of the child will start in the
- 21 family case paper, which is retained at the office ...
- 22 on being fostered, a foster home book will be used to
- 23 continue the personal history ..."
- 24 In the next paragraph we see:
- 25 "The foster home book is retained in a foster home

- folder by the boarding-out officer who records in it his
 visits to the foster home. If only one child is visited
 in the foster home, this will constitute a case record
- 4 and could be returned to the family case paper folder if
- 5 the child left the foster home. However, where more
- 6 than one child is fostered in the home, and these can be
- 7 at different times, the foster home book is still
- 8 maintained by the officer for all the children in the
- 9 home. Some childcare officers see merit in this in that
- 10 their visit to no more than one child in the same home
- 11 can record details of all the children and thus save
- 12 them time. Others say that it means histories of
- 13 children are scattered in foster home books and presents
- 14 difficulties and lack of continuity if children have to
- 15 leave foster homes in advance of going out of care. If
- a child leaves one foster home, as some do, and is
- 17 refostered, his personal history is recorded in two
- 18 separate books and perhaps by two different childcare
- 19 officers."
- 20 A. You've lost me. I've never seen a foster home book, so
- 21 I don't know what they look like. They're probably just
- 22 a -- I don't know whether you've seen one. They're
- 23 probably just a little notebook. I wonder whether that
- 24 might help explain why the case files are sometimes so
- 25 difficult to follow and why siblings' stories get

- divided -- I don't know. It just seems incredibly
- 2 complicated to me.
- 3 Q. Yes. I wondered whether that would have an impact on
- 4 the types of issues that you mentioned earlier on?
- 5 A. (Witness nodded)
- 6 Q. That if all of the records about the child aren't held
- 7 in one place --
- 8 A. Yes.
- 9 Q. -- then they become divided or lost?
- 10 A. It might do, yes, it might do.
- 11 Q. Okay.
- 12 A. I couldn't say as I haven't seen these sources, so it's
- 13 quite hard to visualise what's going on here.
- 14 LADY SMITH: Well, what you can see is nobody's looking at
- 15 this from the point of view of the child who, in
- 16 adulthood, might just want to find out about their
- 17 lives.
- 18 A. No. I was going to say that goes without saying, but we
- do need to say it now. But no one -- I mean, there is
- 20 never any discussion of that in these documents.
- 21 MS INNES: When you spoke to people that you interviewed for
- 22 your book, did that sort of issue arise, them trying to
- 23 piece together their history from records?
- 24 A. Yes, yes. Really, really difficult for them. Really
- 25 difficult. They needed help to do it from the start,

- but very disparate material and being told different
- things, because of course they've been told certain
- 3 things by their foster carers which often wasn't true.
- 4 Then they might meet up with some kind of birth family
- 5 later on in life and have been told something else and
- then they find the records and then it's a real shock to
- 7 them, that all the stories they've been told, none of
- 8 them were true, and never really having a full picture.
- 9 Q. Can I ask you to move on to page 32 of this report. We
- 10 see a heading, "Training". It says here:
- 11 "Training provided by the Glasgow service can best
- 12 be examined at two levels. (1) in-service training
- 13 which includes the use of the department's refresher
- 14 courses ..."
- 15 Are those the courses that you referred to earlier?
- 16 A. Yes, I think so, that's the same, yes.
- 17 O. And:
- 18 "The use of Glasgow Children's Department by
- 19 training courses for practical placements for their
- 20 students."
- 21 A. Mm.
- 22 Q. In terms of in-service training do we see below that
- 23 it's noted:
- 24 "There is no formal scheme of in-service training
- 25 for the staff but Ms Hamilton, who has responsibility in

- this field is able to accomplish much on an informal
- 2 basis through informal discussion with all field staff
- 3 and by making herself available for consultation. She
- 4 has the support of the children's officer and it is only
- 5 through having insufficient time that a more formal
- 6 in-service training scheme is not in operation. She has
- 7 outstanding ability in this field and it is a great pity
- 8 that her talents cannot be used more in this direction."
- 9 Then again there's reference to the refresher
- 10 courses and encouraging staff to use them.
- 11 A. Yes, yes.
- 12 Q. And certain other courses.
- 13 Then, finally, on page 37, towards the bottom of the
- 14 page under the heading, "Recommendations", do we see
- 15 that it's recommended first of all:
- 16 "That the committee give urgent consideration to
- increasing substantially the professional field staff."
- 18 A. Uh-huh.
- 19 Q. Then the other two recommendations are to do with the
- organisation of the service, it appears?
- 21 A. Yes.
- 22 Q. Did you -- sorry.
- 23 A. That decentralisation of the teams, I think they do do
- 24 that later on, probably when they're under Strathclyde
- 25 rather than just Glasgow. I think that's right.

- 1 Q. I was going to ask you, to what extent did you follow
- 2 through or were you able to follow through how this was
- 3 followed up?
- 4 A. I don't think we have really been able to systematically
- 5 do that, just because of the nature of the record
- 6 keeping and particularly once you get post-1968 and once
- 7 it's Strathclyde it's just so huge it's very difficult
- 8 to do that, particularly in the time that we had.
- 9 Q. Can I ask you to look at SGV-000084515 next and page 3
- 10 of this. This seems to be a note of a meeting on
- 11 26 January 1968, with the subcommittee of the Children's
- 12 Committee set up to investigate matters arising out of
- 13 the inspection.
- 14 A. Yes, this is the follow-up, isn't it?
- 15 Q. Yes.
- 16 A. Yes.
- 17 Q. I think that you refer to this in your report.
- 18 A. Mm.
- 19 Q. There's a discussion about this and if we can move on to
- 20 page 5, under the heading "Foster parents":
- 21 "The subcommittee said that all foster parents
- 22 within Glasgow selected within the last 18 months had
- 23 been reviewed and checked against police records.
- 24 Altogether 257 cases had been reviewed and so far no
- 25 convictions for other than minor traffic offences had

- 1 come to light. No steps had yet been taken to check up
- on foster parents outwith Glasgow."
- 3 A. Yes.
- 4 Q. Does that seem to follow on the issue of police
- 5 checks --
- 6 A. Yes.
- 7 Q. -- that I think you highlighted following the
- 8 prosecution and the deaths of children?
- 9 A. Yes, that's correct. Yes.
- 10 Q. Possibly maybe in terms of the chronology, it might be
- 11 after the prosecution as opposed to the deaths, because
- 12 I think this is from January 1968.
- 13 A. Right.
- 14 Q. Then the next document in this file at page 6, there's
- 15 a note of a meeting with representations of the
- 16 Association of Childcare Officers on 9 April 1968 in the
- 17 House of Commons and this seems to be a meeting with
- 18 a Mr Bruce Millan, parliamentary undersecretary of
- 19 state, with some people from the Social Work Services
- 20 Group, Ms Cox and Ms Jones and then four other people.
- 21 Was this something that you looked at?
- 22 A. Yes. We looked at this document, yes.
- 23 Q. Can you recall, were you able to tell us anything about
- 24 how it was being raised at this --
- 25 A. I think they were really concerned about what was going

- on in Glasgow. I can't remember whether this is the
- 2 document where someone says that the chair of the
- 3 Children's Committee didn't seem to understand what
- 4 modern childcare practice was supposed to be like or
- 5 something like that. It might be this one, it might be
- 6 somewhere else, but there were serious concerns as to
- 7 the situation in Glasgow.
- 8 Q. If we just scroll down this page to the final
- 9 paragraph -- sorry, if we scroll back up a little bit:
- 10 "Ms Sugden thanked the Minister for the opportunity
- 11 to discuss the problem."
- 12 A. That's the bit, that's the bit I was referring to.
- 13 Q. Yes. So I think it's:
- 14 "Ms Hunter ands Ms Hiddleston said that the point
- 15 that had caused them great concern was the concept of
- 16 modern childcare practice seemed to come as a complete
- 17 surprise to the convener of the Children's Committee in
- 18 the course of the discussion."
- 19 We then see Mr Milan's response to that and he says
- 20 had has to be remembered that the convener had only
- 21 taken up office shortly before the case arose:
- 22 "She was naturally as yet not fully acquainted with
- 23 childcare principles and practice ..."
- 24 A. I guess, but still. I suppose what we have to remember
- 25 is there's the Children's Committee and the Children's

- 1 Department, and the Children's Committee would have been
- 2 chaired by someone who wasn't necessarily -- well,
- 3 hadn't had experience in childcare practice perhaps but
- 4 that was the statement that just jumped out from this
- 5 document.
- 6 Q. I suppose, as you said a moment ago, it highlights the
- 7 level of concern that there was at this point.
- 8 A. Definitely, definitely.
- 9 Q. If we move on to page 10, I think we see a document
- 10 headed, "Childcare arrangements -- report following
- 11 meetings between officials of the Social Work Services
- 12 Group and representatives of the staff of the Children's
- 13 Department".
- 14 If we move on to page 17, at the bottom of the
- 15 page I think we see a summary of observations and
- 16 recommendations covering the role of the Children's
- 17 Committee.
- 18 Then over the page, page 18, there's reference to
- 19 how the department should be organised --
- 20 A. Yes.
- 21 Q. -- and the decentralised area officers.
- I think we saw that in the inspection and then you
- 23 mentioned that you thought that was something that was
- 24 taken forward?
- 25 A. Yes, that's right.

- 1 Q. At (5):
- 2 "It is recommended that a vigorous and effective
- 3 scheme of training be established within the department
- 4 to provide an acceptable form of student supervision,
- 5 a speedy and organised programme of secondment,
- 6 in-service training for existing and newly recruited
- 7 members of field and administrative staff and for the
- 8 mounting of an in-service training scheme for
- 9 residential staff."
- 10 This seems to be signed by Mr McLeish, the
- 11 children's officer at the time.
- 12 A. Yes. He was clearly on board with all of these changes,
- 13 yes.
- 14 Q. Right, we can leave that document now and I would like
- 15 to -- I was going to say move forward in time, but we're
- 16 just going to move from 1968 to 1968 again, as it were
- 17 but --
- 18 A. It is the critical year.
- 19 Q. Yes. You move on in the second part of your report to
- look at that period between 1968/1969 and 1994, and
- 21 I think in terms of your file review over that period,
- 22 am I right in thinking that you weren't able to identify
- any cases from the sample that you took of children in
- 24 foster care?
- 25 A. Yes, that's right. Yes. We looked, but it was

- 1 impossible to identify cases by type of care, so it was
- 2 calling up random files just to see whether we found
- 3 any -- and strangely we didn't, and we don't really know
- 4 why that was. Clearly the number of longer-term foster
- 5 care cases was smaller by then and, as I said before,
- 6 post 1968 children's experience of care becomes even
- 7 more complex, as they're in and out of different kinds
- 8 of care at different times in their lives, so that might
- 9 be why.
- 10 Q. In this section of your report, I'd just like to take
- 11 you to a section which focuses on foster care and
- 12 certain materials issued by Strathclyde. If we can move
- 13 to page 221 of your report and the bottom half of the
- 14 page under, "Foster Care". You make reference to
- 15 a social work report which didn't say anything about
- 16 foster care, and you then go on to talk about:
- 17 "The difficulty of finding suitable foster carers
- 18 had been ongoing for decades in Scotland."
- 19 A. Yes.
- 20 Q. You refer back to what you've said previously about the
- 21 economic situation. By the time that we are into the
- 22 1970s and the Strathclyde era, can you give us a picture
- of what the social and economic context was?
- 24 A. Well, somewhat better, I think, by then. As I've said
- 25 here, there's improvements in welfare -- provision of

- the welfare state, for a start, and also housing in
- 2 Glasgow is appreciably improving from the sort of
- 3 mid-1960s right the way through the 1970s into the
- 4 1980s, in terms of moving people from dilapidated and
- 5 temporary overcrowded housing into more modern council
- 6 housing. Not necessarily all of it would be suitable
- 7 for families taking in foster children, because quite
- 8 a lot of the new council housing was quite small, but
- 9 still, I mean there's something of a sea change in
- 10 Glasgow, I guess, making it somewhat easier, I think, to
- 11 find foster homes for children.
- 12 I think it was still a struggle, but the situation
- 13 has changed.
- 14 Q. You note at the bottom of that page that for children
- 15 brought into care in Glasgow, rates of fostering were
- 16 still high in comparative terms?
- 17 A. Mm.
- 18 Q. The reason that you cite is that some of the figures,
- 19 the foster care figures, included children who were
- 20 being cared for by kin, I think --
- 21 A. Yes. I think they're increasingly trying to do that and
- 22 counting that. I mean, my impression is, but I'm not
- 23 sure, that there were likely children fostered by kin,
- 24 various relatives, that might not have been counted or
- 25 weren't really included in the official figures. So

- 1 it's a bit tricky to know what's going on here, but that
- 2 looks like what's happening.
- 3 Q. Okay. Then if we move to the bottom of page 223, the
- 4 final paragraph here, you say:
- 5 "By the mid 1970s, although the numbers of children
- 6 in care of some type ... had evidently climbed during
- 7 the period following the introduction of a social work
- 8 department, before moving back to around their pre-1968
- 9 level, the use of foster care generally can be seen as
- 10 ... in consistently gradual decline within statistics
- 11 produced ..."
- 12 A. Yes.
- 13 Q. I think we can see the figures that you refer to over
- 14 the page at the top of page 224.
- 15 A. Uh-huh.
- 16 Q. Between 1973 and 1976, I think we see a decrease in the
- 17 total number of children in care and also a decrease in
- 18 the number of children in foster care?
- 19 A. That's correct, yes.
- 20 Q. Then you note just below that:
- 21 "Over a decade on, the downward trend ... was noted
- in a report for [a committee] in 1981."
- 23 You then say in the next paragraph:
- 24 "The shortage of foster carers was a problem that
- 25 continued to grow."

- 1 A. Mm-hmm.
- 2 Q. You refer to a report called Room to Grow, which was
- 3 published at the end of the 1970s.
- 4 A. (Witness nodded)
- 5 Q. What was the purpose of that report? How did that come
- 6 about?
- 7 A. I'm not sure how it came about, but it was a report that
- 8 really talked about the kind of ideal situation that
- 9 needed to be provided to give children a much better
- 10 standard of care if they had to be taken away from their
- 11 natural family. I suppose it was a product of the kind
- of growing expertise within social work by then around
- 13 the problems with families and the kind of needs that
- 14 children had, not just physically but by then
- 15 emotionally. I think that was encapsulated in that
- 16 report.
- 17 Q. I think again at the bottom of the page of 224, and then
- on to 225, you note that it highlighted various
- 19 difficulties again in finding suitable foster parents
- 20 and some of the issues arising, families having
- 21 a preference for pre-school children, lack of
- 22 flexibility in council housing policy --
- 23 A. Yes.
- 24 Q. -- inadequate allowances and even the nature of
- 25 recruitment campaigns.

- 1 A. What's happening by then is that they're targeting
- 2 different kinds of families, obviously. We've moved
- 3 away from the idealisation of the croft, where you have
- 4 this group of people who either have a kind of tradition
- of taking in foster children, particularly from Glasgow,
- 6 are looking for some work or some additional money, to
- 7 a group of people who are not in that position at all.
- 8 It's a very different group of people you're trying to
- 9 recruit. By the 1960s, there's more work about. People
- 10 don't necessarily need to take in foster children for
- 11 the money.
- 12 Q. You then have a heading, "Recruitment of foster parents"
- and you refer to guidelines produced by Strathclyde in
- 14 1976.
- 15 A. Yes.
- 16 Q. You quote some material from that, we're just going to
- 17 go to it in a moment.
- 18 A. Uh-huh.
- 19 Q. You say in the next paragraph:
- "The process was now considerably more rigorous than
- 21 in the days where a potential foster parent could send
- 22 a letter and submit a couple of testimonials."
- 23 A. (Witness nodded)
- 24 Q. Within the document that you saw, there were 19 separate
- 25 standard documents --

- 1 A. Yeah.
- 2 Q. -- that might be used, countless visits by social
- 3 workers, report writing and information gathering were
- 4 all part of the application process?
- 5 A. Yes, it was much more extensive than it ever had been
- and it was more of an assessment process of the foster
- 7 parents and gave them an opportunity to withdraw and so
- 8 on. So yeah, it was much more in-depth.
- 9 Q. Can we have a look at this document, it's at
- 10 GLA-000001846. We see here Strathclyde Regional
- 11 Council, "Foster care -- notes of guidance on
- 12 procedure". Under, "Recruitment of foster parents" we
- 13 see:
- "It is the policy of the department to try to
- 15 recruit foster parents locally."
- 16 That seems to be a change from the earlier period?
- 17 A. Yes, definitely.
- 18 Q. There's reference to a proposal from COSLA that each
- 19 regional authority should try to recruit its foster
- 20 parents from within its own boundaries, and that's been
- 21 approved by Strathclyde.
- 22 Then in the next paragraph it says:
- 23 "Publicity may well attract from other regions, in
- 24 such cases enquiries should be directed immediately to
- 25 the appropriate authority."

- 1 Again, quite a clear --
- 2 A. There's a clear change, isn't there?
- 3 Q. A clear change.
- 4 Then there's further reference to policies and
- 5 procedures.
- 6 If we can move on to the second page, I think we see
- 7 there a list of forms and letters relating to foster
- 8 parent applications. I think they are further on in
- 9 this document, but a checklist, an application form,
- 10 interdepartmental enquiries, police inquiry, area health
- 11 board letter to referees, a report form for referees,
- 12 letter to family doctor, outwith region enquiry, consent
- 13 to disclosure of information and some further forms.
- 14 These, I think, are the ones that you mentioned in your
- 15 report?
- 16 A. Yes. I've seen the forms obviously because they're at
- 17 the end of this horrendously long document, I think, but
- I don't think -- I'm pretty sure we haven't seen them in
- 19 use. So I presume they were used, but I don't know
- 20 whether, if they were recruiting foster parents they
- 21 would have used all of these forms for every person,
- 22 I've no idea.
- 23 I don't know whether they still exist. They might
- do, but they will be very confidential, so ...
- 25 Q. The policy goes on from there, but if I can take you to

- 1 page 8, so there's been reference to an assessment
- 2 report and at the top of page 8 we see, "Recommendation
- 4 "Applications should be considered at a meeting of
- 5 a foster care selection panel of not less than three
- 6 people, including area officer or delegated senior, the
- 7 social worker making assessment should be present at
- 8 discussion. In order to make best use of available
- 9 expertise, area officers may wish to join with other
- 10 areas in establishing a suitable panel."
- 11 We know that fostering panels were established in
- 12 regulations in 1985 --
- 13 A. Mm.
- 14 Q. -- but is this the first time that you had seen --
- 15 A. Yeah.
- 16 Q. -- reference to a panel --
- 17 A. A panel.
- 18 Q. -- within the Glasgow material?
- 19 A. It is. Whether they might have used it before --
- I don't know, but this is about the time that they would
- 21 have started to do that kind of thing, I think. Yeah,
- it's the first time I've seen it in a document.
- 23 LADY SMITH: This year is now 1979?
- 24 MS INNES: 1976.
- 25 LADY SMITH: 1976, thank you.

- 1 A. I don't know whether those panels are documented either,
- I don't know whether there's a paper trail for those.
- 3 MS INNES: Okay.
- If we go on to page 9, at the bottom of the page we
- 5 see a specific provision:
- 6 "Foster parent file":
- 7 "A file should be opened for each new approved
- 8 foster home."
- 9 In the next paragraph, I think you quote this in
- 10 your report:
- 11 "Assessment is a continuing process and foster
- 12 parents develop and change as they gain experience of
- 13 the work. Social workers should write a summary of each
- 14 placement when a child is discharged from foster home.
- 15 These summaries should be kept in the foster parent
- 16 files, along with any other information which would help
- 17 to build up a picture of how the foster home functions."
- 18 A. There's a kind of shift of emphasis, isn't there, at
- 19 this point onto the foster home and the continuing
- 20 development of that foster home, whereas in the past
- 21 that hadn't happened at all.
- But I haven't seen them either, so ...
- 23 LADY SMITH: You think that was a positive step, that they
- 24 were starting to think in those ways?
- 25 A. I think so, because in the past, as we've seen, a foster

- 1 home was approved, in inverted commas, and then children
- were just kind of moved into it willy-nilly if they had
- 3 a place and there never seemed to be any regular review
- 4 of that. Whereas this, you would imagine, would keep
- 5 a foster home kind of under review. If they write up
- 6 the notes and they continually refer to it. Unless they
- 7 just put them in a file and forget about it.
- 8 LADY SMITH: Of course.
- 9 A. There's something to be said for bureaucracy, but it
- 10 doesn't always affect practice.
- 11 LADY SMITH: No.
- 12 MS INNES: If we can look on to the bottom of page 227 in
- 13 your report, we can leave that document aside and go
- 14 back to your report at page 227.
- 15 A. I think it's 237.
- 16 Q. 227.
- 17 A. We're on 237.
- 18 Q. 227, so the bottom of the page. You note there:
- 19 "The issue of direct childcare experience is also
- 20 relevant in respect of social work departments. In
- 21 1978, CAS ..."
- 22 The Central Advisory Service?
- 23 A. Yes.
- 24 Q. " ... organised a workshop party to discuss fostering."
- 25 There were then discussions about different aspects

- and you say they were written up by participants and
- 2 subsequently published.
- 3 A. Mm.
- 4 Q. Was there anything of note that you observed from that?
- 5 A. You'd have to remind me, actually. I can't remember
- 6 what they were talking about.
- 7 Q. I think again at the bottom of this page you say:
- 8 "In one section of the booklet it is commented that
- 9 although prior to 1968 most people working in this area
- 10 were not qualified, they learned through experience."
- 11 A. Yes.
- 12 Q. Then going over the page, you say:
- "... post 1968, the situation was totally different,
- 14 with:
- 15 "... the increased number of social workers, the
- 16 varied nature of their work and resultant lack of
- 17 experience in fostering has, coupled with a high rate of
- 18 breakdown and conclusions reached in research work,
- 19 drawn attention to the need to develop the team approach
- 20 in caring and placement and to formalise systems of
- 21 working."
- 22 A. Yes. So -- sorry. So what that's referring back to is
- 23 that kind of traditional approach I suppose they had of
- 24 people learning from members of the team, all that kind
- of in-service, informal mentoring, all of that stuff

- 1 that's presumed to go on within teams of social workers
- 2 or childcare officers, but they're referring to the fact
- 3 that the job or the range of jobs has just become much
- 4 more complex post 1968 and also the cases have become
- 5 much more complex I think as well. That was certainly
- 6 borne out in the cases -- one or two of the cases that
- 7 we did look at, later ones which were really, really
- 8 complex stories, with lots of different people involved.
- 9 Q. Then just below this, so just the last paragraph that
- 10 we're seeing on this screen:
- "In Strathclyde region, in 1985, a handbook on
- 12 fostering was published."
- 13 A. Yes.
- 14 Q. If we can have a look at that document, please, it's
- 15 GLA-000001843. If we go to the third page, the
- 16 foreword.
- 17 LADY SMITH: This is the booklet that, as you point out,
- runs to 166 pages, whereas its predecessor managed a sum
- 19 total of 9 pages.
- 20 A. Exactly.
- 21 LADY SMITH: Quite a change.
- 22 MS INNES: Here in the foreword from FE Edwards, who was
- 23 then the director of social work at Strathclyde, it
- 24 begins by saying:
- 25 "It is the policy of Strathclyde Regional Council

- 1 that every child should have access to family life and
- 2 that if the child is unable to remain with his own
- 3 family he should able to cared for and to grow and
- 4 develop in a substitute family through fostering or
- 5 adoption."
- 6 Again, that seems to be putting fostering at the
- 7 heart of --
- 8 A. Yes.
- 9 Q. -- the childcare strategy.
- 10 A. That's right.
- 11 Q. There's then reference to:
- 12 "The policies achieved considerable momentum as
- 13 a result of a real commitment at all levels of the
- 14 department to placing children in families."
- 15 At the end of this paragraph:
- 16 "The development of the foster care service has
- 17 created greater expertise in recruitment, assessment,
- 18 preparation and continuing support for families and the
- 19 children placed with them."
- 20 Then further down the page, the second-last
- 21 paragraph, he says:
- 22 "The guidelines contain policies, practice and
- 23 procedures relating to fostering in Strathclyde, their
- 24 production and distribution to all social workers
- 25 emphasise the importance placed on foster care service

- 1 as a recognition for the need for continuing
- 2 development."
- 3 It says:
- 4 "It brings together existing policy and procedures
- 5 and introduces new ones."
- 6 This seems to have been a document for the benefit
- 7 of social workers.
- 8 A. Yes. I suppose one of the important things is about --
- 9 it's emphasising the kind of partnership working between
- 10 the social work service and foster parents. It's a sort
- of rather different kind of relationship now to what
- 12 there had been before, where really foster parents were
- just being left to get on with it.
- 14 Q. If we can just look on to page 4, first of all, to get
- 15 a sense of what's included in this. We see under
- 16 section 2 a heading, "Prospective foster parents", and
- 17 a section about recruitment, assessment and preparation,
- 18 decision-making process.
- 19 If we go on to the next page --
- 20 A. That's pretty comprehensive.
- 21 Q. -- we see many more headings --
- 22 A. Oh!
- 23 Q. -- in relation to the child, support for the foster
- 24 home, moving on from foster care and such like.
- 25 A. Yes.

- 1 Q. As you say, this is a much more comprehensive document
- than we saw even in 1976.
- 3 A. Yes.
- 4 Q. So this is 1985.
- 5 A. Yes, that's true.
- 6 Q. Okay.
- 7 A. Sorry, one thing that's just jumped out at me, I was
- 8 just looking at that section on health and medical
- 9 issues and it's interesting that there isn't anything
- 10 there on I suppose psychological care, Child Guidance,
- 11 that kind of stuff. I know they did use Child Guidance,
- 12 children were referred to Child Guidance and that --
- I don't know how much, but certainly that service
- 14 existed, child psychiatric services/psychological
- 15 services. I don't know whether it's somewhere else in
- 16 this very comprehensive document or not.
- 17 MS INNES: Thank you very much, Professor. I don't have any
- 18 more questions for you.
- 19 A. Are you sure?
- 20 LADY SMITH: Well done.
- 21 Well, nor do I.
- 22 Professor Abrams, that's been so helpful. As I said
- 23 earlier, as has the entire content of your report. I'm
- 24 really grateful to you, not just for the hard graft
- 25 you've done but for the evident real live interest you

- have in this subject. Dare I say, it's almost
- 2 infectious.
- 3 A. Oh, I'd just like to say I'm really, really pleased that
- 4 the Inquiry is addressing foster care, actually, because
- 5 it seems to have been a bit of a poor relation in these
- 6 kinds of inquiries and yet the vast number of children
- 7 historically have gone through foster care rather than
- 8 residential care.
- 9 LADY SMITH: You're absolutely right and this has been
- 10 flagged up to us by others this week. It's an area of
- 11 potentially high risk for children --
- 12 A. Yes, yes.
- 13 LADY SMITH: -- because of the isolated operation of
- 14 individual foster homes.
- 15 A. Absolutely, absolutely.
- 16 LADY SMITH: Really difficult to address so far as devising
- 17 safe systems is concerned, I suppose.
- 18 A. Yes.
- 19 LADY SMITH: It's very easy for us in the cold light of day,
- 20 wearing a retrospectoscope, to see where failings were
- 21 and where risks were that were not being recognised, but
- 22 nobody has suggested that anything was ever done or not
- 23 done in bad faith.
- 24 A. No.
- 25 LADY SMITH: It takes us back to how challenging it is to

- 1 recognise the risk.
- 2 A. Mm.
- 3 LADY SMITH: So thank you very much.
- 4 A. It's a pleasure.
- 5 LADY SMITH: I'm able to let you go with our grateful
- 6 thanks.
- 7 A. Thank you, and good luck for the rest of this part of
- 8 the Inquiry. I'll be really interested to see what
- 9 comes out of it at the end. Thank you.
- 10 (The witness withdrew)
- 11 LADY SMITH: So, now, until Tuesday. Remind me, we start on
- 12 Tuesday morning, obviously 10 o'clock as usual, with?
- 13 MS INNES: The Care Inspectorate and then the SSSC.
- 14 LADY SMITH: And then the SSSC, very well.
- Thank you for attending today, it's been good to see
- 16 the representation here.
- 17 I'll rise now until Tuesday morning and I hope you
- 18 all have a good weekend.
- 19 (2.54 pm)
- 20 (The Inquiry adjourned until 10.00 am on
- 21 Tuesday, 10 May 2022)

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2	I N D E X
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4	Professor Lynn Abrams (affirmed)
5	Questions from Ms Innes
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