

APPENDIX 2

QUESTION 5.9

5.9 Specific Complaints

- a) How many specific complaints of abuse of children in foster care have been made to the organisation?

*Twenty-six*

For each specific complaint, please answer the following:

- b) Who made the complaint?

*Please see document, 'Overview of CI Notifications'.*

- c) When was the complaint made?

*Please see document, 'Overview of CI Notifications'.*

- d) Against whom was the complaint made?

*Please see document, 'Overview of CI Notifications'.*

- e) What was the nature of the complaint?

*Please see document, 'Overview of CI Notifications'.*

- f) When/over what period was the abuse alleged to have taken place?

*Please see document, 'Overview of CI Notifications'.*

g) What was the organisation's process and approach in dealing with the complaint?

*Each allegation was subject to the organisation's internal safeguarding procedures and processes. This required the allegation to be reported under the organisation's safeguarding procedures.*

h) What was the organisation's process and approach for investigating the complaint?

*Please see answer to the previous question.*